

Total No. of Questions: 7

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AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/OE602A/2026/BHMCT_SEM6

TYBHMCT (Sixth Semester) Examination, 2026
OE602A - HUMAN RESOURCE MANAGEMENT
(2021 Pattern)

Time: 2 Hrs. 30 Mins.

Maximum Marks: 50

Instructions: -

- (i) Solve any five questions
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

Q1. Explain the terms :

- A) Human Resource Management [2]
- B) Job Description [2]
- C) Training [2]
- D) Performance Appraisal [2]
- E) Salary [2]

Q2. A) Explain the need and importance of HRM in the hospitality industry. [5]

B) What are the various recruitment sources in the hotel? [5]

Q3. A) Discuss any 2 methods of performance appraisal. [5]

B) Explain any 2 types of training methods implemented in hotels. [5]

Q4. A) Discuss the role of an HR Manager in a hotel. [5]

B) Describe the process of selection in hotels. [5]

Q5. A) Write a short note on fringe benefits. [5]

B) Explain the importance of exit interviews. [5]

Q6. A) Mention the Causes of Indiscipline. [5]

B) Discuss the External Factors influencing Compensation Administration. [5]

Q7. A) Identifying the causes of grievances in the organization. [5]

B) What are the causes of labour turnover? [5]
