

Total No. of Questions: 7

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/MDM365/2026/BHMCT_SEM6

TYBHMCT (Sixth Semester) Examination, 2026

MDM365 - SOFT SKILLS I

(2023 Pattern)

Time: 1 Hr. 30 Mins.

Maximum Marks: 25

Instructions: -

- (i) Solve any five questions.**
- (ii) All questions carry equal marks.**
- (iii) Draw diagrams wherever necessary.**

Q1. Explain the terms :

- A) Workplace trends [1]**
- B) Mindfulness [1]**
- C) Networking [1]**
- D) Team Dynamics [1]**
- E) Time management [1]**

Q2. Define Soft Skills. How soft skills act as a competitive advantage in Hospitality Industry? [5]

Q3. Why is it important to have self-awareness? Explain any two techniques for developing self-awareness. [5]

Q4. Explain the following core teams: Adaptability and Intercultural Competence. Mention any two challenges faced by teams. [5]

Q5. Discuss any five work life balancing strategies for Hospitality workers. [5]

Q6. Distinguish between Maintenance tasks and Improvement tasks. [5]

Q7. Write short note on proper use of office resources. [5]
