

Total No. of Questions: 4

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/HSM357/2026/BSCHS_SEM5

TYBSCHS (Fifth Semester) Examination, 2026

HSM357 – ORGANISATION BEHAVIOUR

(2023 Pattern)

Time: 1 Hour

Maximum Marks: 15

Instructions: -

- (i) Solve any three questions.
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

Q1. Explain the terms:

- | | |
|-------------------------|-------|
| A) Conflict | [1] |
| B) Group | [1] |
| C) Dominant Culture | [1] |
| D) Type A Personality | [1] |
| E) Cultural Differences | [1] |

Q2. Explain the factors affecting the Organisation behaviour. [5]

Q3. List and explain the causes of stress at work. [5]

Q4. Define Learning and explain the stages of learning in detail. [5]
