

Total No. of Questions: 7

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/BHC123/2026/BHMCT_SEM2

FYBHMCT (Second Semester) Examination, 2026

BHC123 - ACCOMMODATION OPERATIONS I

(2025 Pattern)

Time: 1 Hr. 30 Mins.

Maximum Marks: 25

Instructions: -

- (i) Solve any five questions.**
- (ii) All questions carry equal marks.**
- (iii) Draw diagrams wherever necessary.**

Q1. Explain the terms :

- A) Pent House [1]**
- B) Amendment [1]**
- C) Rack Rate [1]**
- D) Minibar [1]**
- E) MAP [1]**

Q2. Explain the importance of the housekeeping control desk. [5]

Q3. Explain the procedure for cleaning the departure room. [5]

Q4. Write a short note on Second service. [5]

Q5. Discuss the daily routine of the Housekeeping Department for Morning shift. [5]

Q6. Mention the amenities & supplies for a standard room. [5]

Q7. Discuss any 5 types of room rates. [5]
