

Seat No:

[0607]/CC503/2026/BSCHS\_SEM5

(Fifth Semester) Examination, 2026  
CC503 – Accommodation Operations- III  
(2021 Pattern)

Time: 2 Hrs. 30 Mins.

Maximum Marks: 50

**Instructions: -**

- (i) Solve any five questions
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

**Q1. Explain the terms:**

- A) Inventory [2]
- B) Conditioning of Plants [2]
- C) Zero Based Budgets [2]
- D) Foliage [2]
- E) Thread Count [2]

- Q2.A) What are the qualities of a Good Vendor? [5]  
B) List five principles of Flower Arrangements. [5]

- Q3.A) Write Five Functions of Concierge [5]  
B) Describe any Five Software used in the Hotels. [5]

- Q4.A) What are the Essential Components of a Brochure? [5]  
B) Explain the Principles of Purchase. [5]

- Q5.A) What are the Essential Components of Horticulture? [5]  
B) Explain the characteristics and uses of Cotton and Silk. [5]

- Q6.A) What are the Legal concerns associated with Removal of Guests? [5]  
B) Explain the concept and functions of Concierge. [5]

- Q7.A) Explain Sales Mix Report with suitable format. [5]  
B) List and briefly write about five Electronic equipment used in Hotels. [5]

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