

## AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/CC303/2026/BSCHS\_SEM3

**SYBSCHS (Third Semester) Examination, 2026**  
**CC303 - ACCOMMODATION OPERATIONS- II**  
**(2021 Pattern)**

Time: 2 Hrs. 30 Mins.

Maximum Marks: 50

**Instructions: -**

- (i) *Solve any five questions*  
(ii) *All questions carry equal marks.*  
(iii) *Draw diagrams wherever necessary.*

Q1. *Explain the terms :*

- A) Par Stock [ 2 ]  
B) Dirty Dozen [ 2 ]  
C) Dry Cleaning [ 2 ]  
D) Express Checkout [ 2 ]  
E) City Ledger [ 2 ]

Q2. A) Write a short note on Advantages of On-Premises Laundry (OPL) [ 5 ]

B) Describe five specific functions of a Housekeeping Supervisor regarding guestroom inspection [ 5 ]

Q3. A) Explain the Front Office Accounting Cycle (Creation, Maintenance, and Settlement) [ 5 ]

B) Differentiate between Debit Card, Credit Card, and Travelers' Cheque as methods of payment [ 5 ]

Q4. A) Explain the process of 'Discard Management' and 'Uniform Exchange' in a hotel [ 5 ]

B) Discuss the general guidelines for stain removal and classify three types of stains [ 5 ]

Q5. A) Define Contract Cleaning. Discuss three advantages and three disadvantages of outsourcing housekeeping jobs [ 5 ]

B) Explain the procedure for Group Checkout in a fully automated system [ 5 ]

Q6. A) List the factors affecting the Par Stock of linen in a hotel [ 5 ]

B) Explain Types of Folios in Front Office Accounting [ 5 ]

Q7. A) Draw and explain the flow chart of a typical commercial laundry layout [ 5 ]

B) Calculate Room Occupancy % and Rev Par from the Following data -Total  
Rooms:200,Rooms Sold:150,Total Revenue :750,000/-

[ 5 ]

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