

Total No. of Questions: 4

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/PCC233/2025/BHMCT_SEM3

SYBHMCT (BHMCT_SEM3) Examination, 2025
PCC233 – ACCOMMODATION OPERATIONS II
(~~Rev.~~ 2023 Pattern)

Time: 1 Hour

Maximum Marks: 15

Instructions: -

- (i) Solve any three questions
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

Q1. Explain the terms :

- A) Dirty Dozen [1]
 - B) Pest [1]
 - C) First Aid [1]
 - D) Staycation [1]
 - E) Errand Card [1]
- Q2. Explain cleaning procedure for Restaurant. [5]
- Q3. Describe the VIP Arrival Procedure. [5]
- Q4. Write any five Potentially Hazardous conditions found in hotels. [5]
