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AISSMS College of Hotel Management and Catering Technology, Pune

Seat No.	
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[0607]/HSOE113C/2025/BSCHS_SEM1

FYBSC Hospitality Studies (First Semester) Examination, 2025

HSOE113C - WORK ETHICS

(Rev. 2023 Pattern)

Time: 1 Hour

Maximum Marks: 15

Instructions: -

- i. Solve *any three questions*
- ii. All questions carry *equal marks*.
- iii. *Draw* diagrams wherever *necessary*.

Q.1. *Explain the terms :*

- A) Strong work ethics [1]
- B) Ethical leadership [1]
- C) Group dynamics [1]
- D) Human rights [1]
- E) Working standards [1]

Q.2. Explain the historical development of work ethics. [5]

Q.3. What is CSR? Explain with suitable examples in hospitality industry. [5]

Q.4. Explain the ethical challenges in technology at work place. [5]
