

Total No. of Questions: 4

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/HSM357/2025/BSCHS_SEM5

TYBSCHS (Fifth Semester) Examination, 2025
HSM357 - ORGANISATIONAL BEHAVIOUR
(2023 Pattern)

Time: 1 Hour

Maximum Marks: 15

Instructions: -

- (i) Solve any three questions.
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

Q1. Explain the terms :

- | | |
|-----------------------|-------|
| A) Organisation | [1] |
| B) Virtual Teams | [1] |
| C) Stereotyping | [1] |
| D) Type B personality | [1] |
| E) Core values | [1] |

Q2. Define Organisation Culture and its importance in an organization. [5]

Q3. Explain the Big 5 model in detail. [5]

Q4. List and explain the causes of organisation conflict [5]
