

Total No. of Questions: 4

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/HSM234/2025/BSCHS_SEM3

(BSCHS_SEM3) Examination, 2025
HSM234 – Human Resource Management
(Rev. 2023 Pattern)

Time: 1 Hour

Maximum Marks: 15

Instructions: -

- (i) Solve any three questions.
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

Q1. Explain the terms :

- | | |
|-------------------------|-------|
| A) Development | [1] |
| B) HRD | [1] |
| C) Competency based pay | [1] |
| D) Induction | [1] |
| E) Job Analysis | [1] |

Q2. What are the major functions of HRM in the hospitality sector? [5]

Q3. Discuss the process of grievance handling. [5]

Q4. Explain the purpose of performance appraisal. [5]
