

Total No. of Questions: 7

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/HMC124/2025/BHMCT\_SEM2\_Revised

FYBHMCT (Second Semester) Examination, 2025

HMC124 - PRINCIPLES OF MANAGEMENT

(REV.2023 Pattern)

Time: 1 Hr. 30 Mins.

Maximum Marks: 25

Instructions: -

- (i) Solve any five questions
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

Q1. Explain the terms:

- A) Human skills [1]
- B) Procedures [1]
- C) Division of work [1]
- D) Control function [1]
- E) Top level management [1]

Q2. State the importance of Coordination in different departments of a hotel. [5]

Q3. Explain the various steps in Planning Process. [5]

Q4. Explain the role of a leader. [5]

Q5. Explain Maslow's Theory of Motivation. [5]

Q6. How does effective communication help in the organization's operations? [5]

Q7. Describe the principles of Organizing. [5]

\*\*\*\*\*