

Seat No.

[0607]/HMC116/2025/BHMCT_SEM1

FYBHMCT (First Semester) Examination, 2025

HMC116 -PRINCIPLES OF ACCOMMODATION OPERATIONS

(2025 Pattern)

Time: 1Hr. 30 Mins.

Maximum Marks: 25

Instructions: -

- i. Solve *any five questions*
- ii. All questions carry *equal marks*.
- iii. *Draw* diagrams wherever *necessary*.

Q.1 Explain the terms:

- | | |
|-----------------------------|-----|
| A) Front of the House Areas | [1] |
| B) Control Desk | [1] |
| C) R3 | [1] |
| D) Rotel | [1] |
| E) GRE | [1] |

Q.2. Enlist and Explain any 5 Career Opportunities of Housekeeping Department [5]

Q.3. Write down the co-ordination of Housekeeping with Front Office. [5]

Q.4. Classify various cleaning equipment used in housekeeping Department. [5]

Q.5. Explain the storage criteria of cleaning agents used in the hotel. [5]

Q.6. Write a short note on (Any One) [5]

- a) Hotels on the basis of location.
- b) Hotels on the basis of duration

Q.7. Draw the layout of the front office department with various sections of it. [5]
