

Total No. of Questions: 4

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/CMM234/2025/BBACM\_SEM3

SYBBACM (Third Semester) Examination, 2025  
CMM234 – HUMAN RESOURCE MANAGEMENT  
(2024 Pattern)

Time: 1 Hour

Maximum Marks: 15

Instructions: -

- (i) Solve any three questions
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

Q1. Explain the terms :

- |                 |       |
|-----------------|-------|
| A) HRD          | [ 1 ] |
| B) Orientation  | [ 1 ] |
| C) Training     | [ 1 ] |
| D) Indiscipline | [ 1 ] |
| E) Salary       | [ 1 ] |

Q2. Explain the importance of Human Resource Management in the hospitality industry. [ 5 ]

Q3. What are the common errors in Performance Appraisal. [ 5 ]

Q4. Discuss the causes of grievance in the organization. [ 5 ]

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