

Total No. of Questions: 7

Total No. of Printed Pages: 1

AISSMS College of Hotel Management and Catering Technology, Pune

Seat No:

[0607]/BHC123/2025/BHMCT_SEM2_Revised

FYBHMCT (Second Semester) Examination, 2025

BHC123 - ACCOMMODATION OPERATIONS I

(REV.2023 Pattern)

Time: 1 Hr. 30 Mins.

Maximum Marks: 25

Instructions: -

- (i) Solve any five questions
- (ii) All questions carry equal marks.
- (iii) Draw diagrams wherever necessary.

Q1. Explain the terms:

- A) Departure Register [1]
- B) Second Service [1]
- C) FIT [1]
- D) CP [1]
- E) Hollywood Twin Room [1]

Q2. Write the duties performed by Housekeeping in Afternoon Shift. [5]

Q3. Differentiate between Turndown service and Second Service. [5]

Q4. A gold chain has been found in the Hotel. Explain the Lost and Found Procedure of the same. [5]

Q5. Classify and explain guest supplies with examples of each. [5]

Q6. List and explain any 5 types of room tariffs. [5]

Q7. Define Reservation and explain types of reservation. [5]
