

Feedback & Action Plans for Academic Year 2023-2024

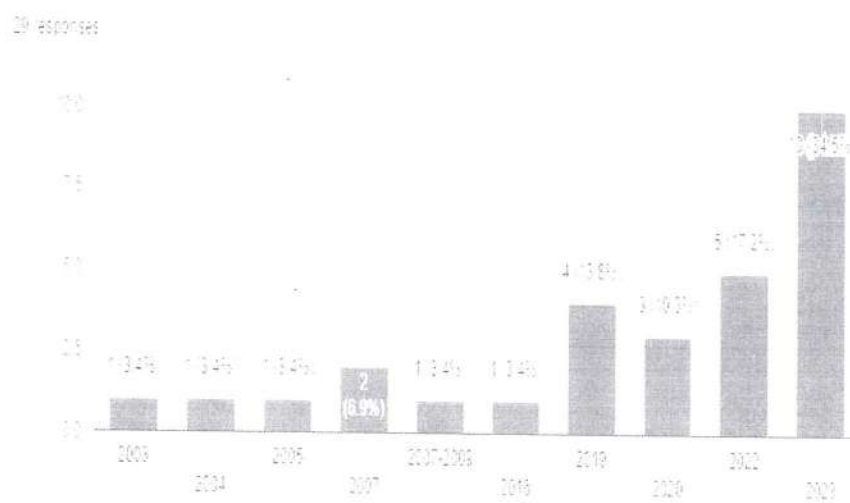
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AISSMS COLLEGE OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY SHIVAJINAGAR, PUNE	ALUMNI FEEDBACK ACTION PLAN 2023-2024	DATE 06/05/2024
FEEDBACK RESULT	ACTION PLAN TAKEN	
<p>1. Feedback was taken from various pass-out batches of BSc Hs and BHMCT.</p> <p>2. 89% Rated <i>excellent</i> and 6.9% rated <i>good</i> to the college in terms of quality education.</p> <p>3. 72.4% Rated <i>excellent</i> and 20.7% rated <i>good</i> and 6.9% <i>fair</i> to the Infrastructure of the college.</p> <p>4. 82.8% Are aware that the college has become autonomous.</p> <p>5. 75.9% agreed that college has prepared a syllabus that is up to date with industry requirement, as well as 17.2% also agree to an extent with same.</p> <p>6. Suggestion was given in updating syllabus –</p> <ul style="list-style-type: none"> • More focus on Practicals skills, • More practical for BSc Hs, • More bakery & Confectionery practicals. • Business management subjects to be added in syllabus. • Travel agency and tour operations subjects to be added in syllabus. • Mental health and physical health subjects to be added in syllabus. • New concepts evolving can be added in practicals. • Need improvement in the Infrastructure of the kitchens. <p>7. 27.6% Would you like to contribute toward delivering guest lectures, 10.3% as practical examiner, 10.3% in placements and 48.3% for mentorship</p>	<p>1. In the next review of the syllabus setting, need to consider the recommendation of alumni.</p> <p>2. Renovations of the kitchens will be done in upcoming years.</p>	
Alumni In charge - <u>S.P.D.</u>	Principal- <u>Sonali</u>	



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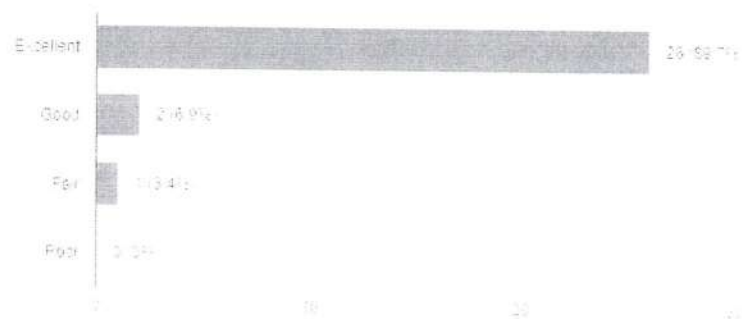
COLLEGE FEEDBACK BY ALUMNI 2023-24



Rate the college in terms of quality education offered

29 responses

29 responses

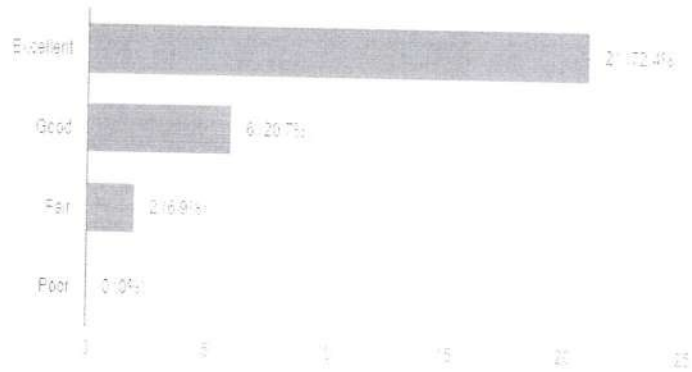


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Rate the Infrastructure of the college?

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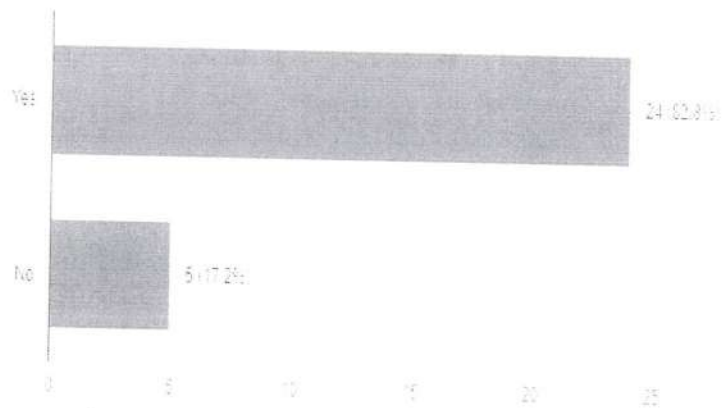
29 responses



Are you aware that the college has become autonomous?

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29 responses

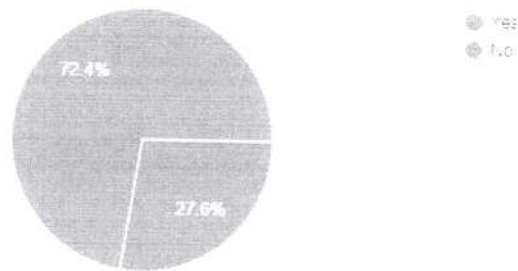


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Do you have any younger siblings friends or cousins who joined the college because of your recommendations

100% 100%

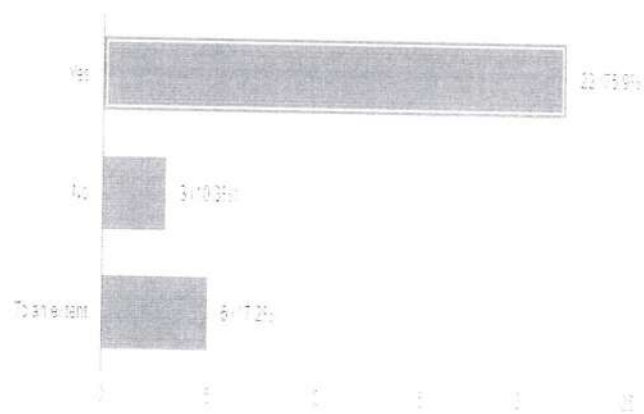
29 responses



Do you think that college has prepared a syllabus that is up to date with industry requirement?

100% 100%

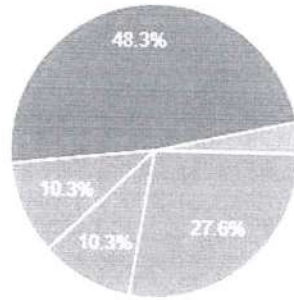
29 responses



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Would you like to associate with the college for any of the following activities

29 responses



- Guest lecture
- Placement
- Syllabus revision
- Practical Exam evaluation
- Membership
- Infrastructure augmentation

Suggestions -
Our students need to more practical knowledge to make them industry ready.
Missing the skills of managing that business. business management
More practical sessions for Bakery & Confectionery.
Notes provided to students should be appropriate and related to the syllabus
Mental health and physical health
A real time practical where students can setup their own food stall and run it like a business at least for 5 days
Syllabus can be up to date from industry, new concepts evolving can be added.
Industry SOP during practicals and access to global food and beverage tasting
It is still not teaching what we actually do in industry atleast in my field i:e bakery pastry
changes can be done with industry experts
kitchens need renovations
Management syllabus for starting your own Travel agency and tour operations



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AISSMS College of Hotel Management & Catering Technology 55-56, Shivajinagar, Pune - 411 005		
Infrastructure Feedback 2023 - 2024		
A	ACADEMICS	Score
1	Principal's interaction	65%
2	Faculty interaction	78%
3	Adhere to Time Table	75%
B	LIBRARY	
1	Collection of books	74%
2	Library timings	76%
3	Librarian interaction	74%
C	LABORATORIES	
1	Equipment provided	75%
2	Faculty interaction	78%
3	Curriculum covered	78%
4	Practical method	80%
5	Computer facility	74%
D	COLLEGE DISCIPLINE	
1	Grooming	80%
2	Punctuality	78%
E	ADMINISTRATION	
1	Office timings	75%
2	Office staff	74%
F	TRAINING & PLACEMENT	
1	Career counselling	73%
2	Approachability of T&P Officer	73%
3	Placement oppourtunities	77%
4	Development of students	75%
G	CO-CURRICULAR & EXTRA CURRICULAR ACTIVITIES	
1	Industrial visits	63%
2	Workshops/ Demonstrations	68%
3	Seminar	72%
4	Inter college competitions	64%
5	Theme lunch/ dinner	75%
6	Food festival	68%
7	Cultural activities	66%
8	Sports	59%
9	NSS	68%
10	Blood donation	64%



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INPUT	DISSATISFACTION/ EXPECTATIONS	ACTION PLAN TAKEN	TARGET DATES/ RESPONSIBILITY	EFFECTIVNE SS OF ACTION PLAN
<p>Industrial Visits 63%</p> <p>Workshops/ Pems 63%</p> <p>Seminars 72%</p> <p>Intra collegiate Competition 64%</p> <p>Food Festival 68%</p> <p>Cultural Activities 66%</p> <p>Sports 59%</p>	<p>computer facility</p> <p>office Staff</p> <p>Career Counselling & approachability of top officers.</p> <p>Industrial visits workshops demos competitions food festival, cultural sports</p>	<p>More interactive sessions are planned.</p> <p>Library collection & library interaction</p> <p>To have a review of actual re timetable allocation for computer room</p> <p>Workshop on handling students to be organised</p> <p>Sessions may be organised for collective information and student preferences.</p> <p>Numbers to be increased.</p> <p>NSS Blood donation</p>	<p>Dec 2024</p> <p>Students recommendation of books to be taken & librarians to interact for 15 mins in each class to explain library infra & procedures</p> <p>Dec 2024</p>	<p>Dec 2024</p>
Principal		Sonali		



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AISSMS College of Hotel Management & Catering Technology
55-56, Shivajinagar, Pune - 411 005

Parent Feedback

Sr. No.	Parameters	Scores
1	Interaction with Principal	84%
2	Interaction with Class coordinator	94%
3	Interaction with Administration Staff	94%
4	College Website (updates & information)	83%
5	Attending Parents Orientation session for 1st & 2r	73%
6	Attending Parents Orientation session for career pa	91%
7	Ward's development in terms of :	
8	Knowledge	92%
9	Skills	89%
10	Personality Development	92%
11	Communication Skills	78%
12	Discipline	94%
13	Values & attitude	92%



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AISSMS COLLEGE OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY SHIVAJINAGAR, PUNE		PARENT FEEDBACK ACTION PLAN EVEN 2023-24		CONTROLLED COPY NO.
INPUT	DISSATISFACTION/ EXPECTATIONS	ACTION PLAN TAKEN	TARGET DATES/ RESPONSIBILITY	EFFECTIVENESS OF ACTION PLAN
	Attending parents orientation sessions.	To ensure that all parents are informed about the session at least well in advance and reminded again a day in advance.	The satisfaction index has gone up but we should continue with our efforts.	—
		Principal <u>Sonali</u>		



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Feedback on the Program Outcomes - BHMCT

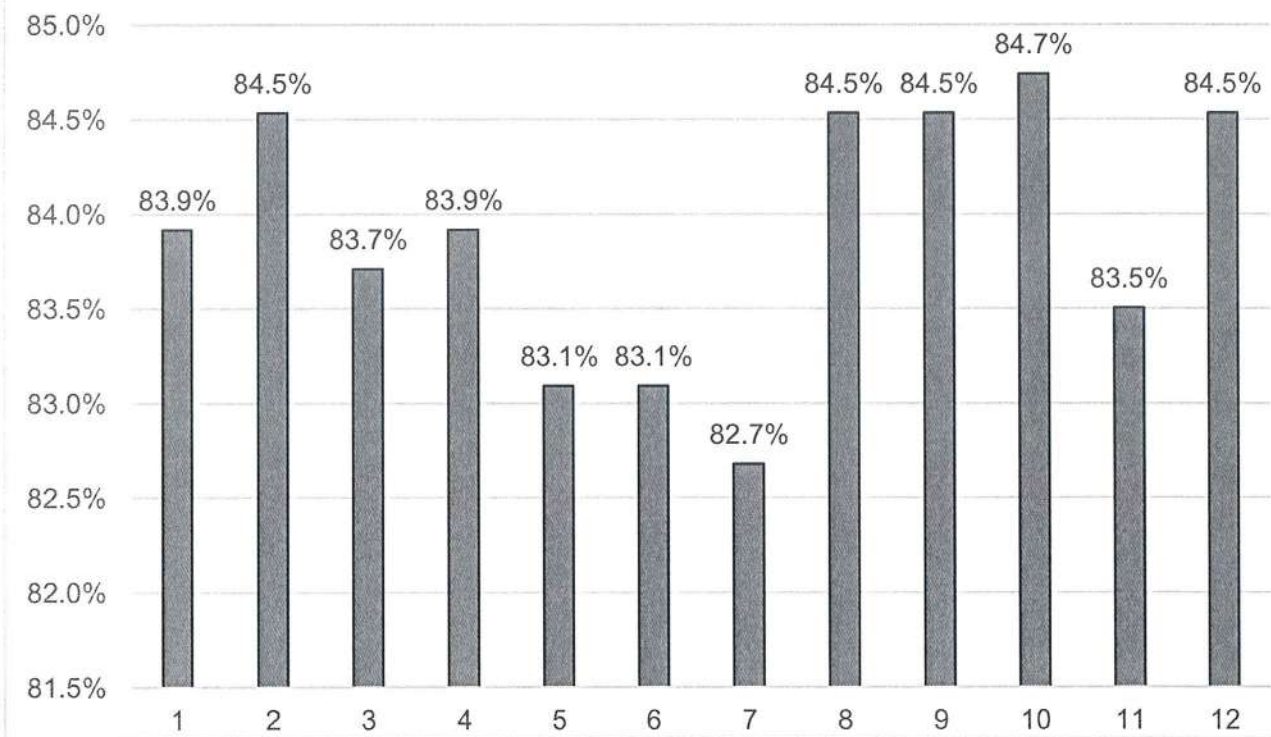
Academic Year 2023 - 2024

Sr.	Question	Score
1	How well is your understanding of the operational aspects & knowledge of the principles of the hotel industry?	83.9%
2	My familiarity with the practical aspects of hospitality industry has increased	84.5%
3	My professional skills has developed and I feel confident to take supervisory / managerial positions	83.7%
4	I have enhanced my understanding on techniques of advanced technological used in industry through various modules during practical sessions	83.9%
5	Business Knowledge – My analytical thinking to problems and opportunities for business & analysis of qualitative information and quantitative data has improved	83.1%
6	Quantitative Skills – I can understand, analyse and use quantitative data for taking future business decisions and its reports	83.1%
7	Communication Skills – I have developed my communication skills with respect to written, oral and visual communication and effectively choose the appropriate communication method.	82.7%
8	Critical Thinking Skills – I am able to interpret and evaluate unstructured situations; to define problems; to apply theories to situations and draw conclusions and implement solutions.	84.5%
9	Technology – My ability in the use of information technology has increased through the use of software modules, assignments and training sessions.	84.5%
10	Ethics – I am able to understand and evaluate ethical issues and situations in making future business decisions.	84.7%
11	Multicultural and Diversity – I have developed an awareness and a clear understanding of the cultural issues that impact business operations in a global society	83.5%
12	Demonstrate Learning – I have enhanced & developed my skills through specialization in core subjects which will help in (future) customer satisfaction	84.5%



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Feedback - Program Outcomes BHMCT Academic Year 2023 - 2024



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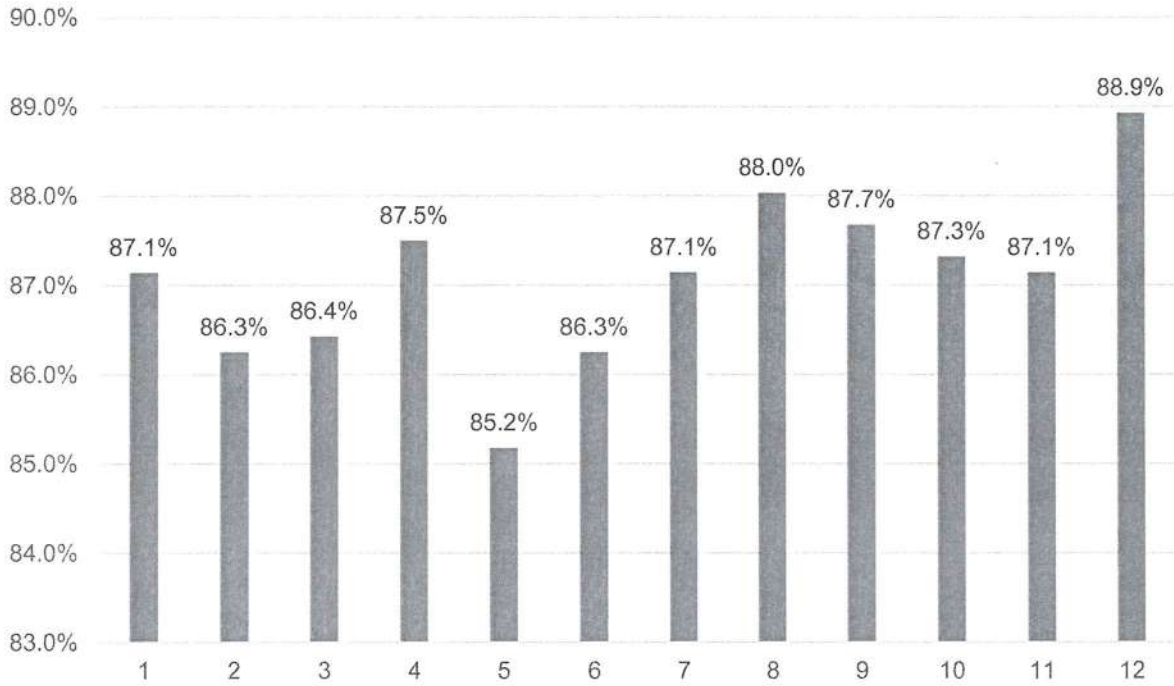
Feedback on the Program Outcomes - BSc HS
Academic Year 2021 - 2022

Sr.	Question	Score
1	How well is your understanding of the operational aspects & knowledge of the principles of the hotel industry?	87.1%
2	My familiarity with the practical aspects of hospitality industry has increased	86.3%
3	My professional skills has developed and I feel confident to take supervisory / managerial positions	86.4%
4	I have enhanced my understanding on techniques of advanced technological used in industry through various modules during practical sessions	87.5%
5	Business Knowledge – My analytical thinking to problems and opportunities for business & analysis of qualitative information and quantitative data has improved	85.2%
6	Quantitative Skills – I can understand, analyse and use quantitative data for taking future business decisions and its reports	86.3%
7	Communication Skills – I have developed my communication skills with respect to written, oral and visual communication and effectively choose the appropriate communication method.	87.1%
8	Critical Thinking Skills – I am able to interpret and evaluate unstructured situations; to define problems; to apply theories to situations and draw conclusions and implement solutions.	88.0%
9	Technology – My ability in the use of information technology has increased through the use of software modules, assignments and training sessions.	87.7%
10	Ethics – I am able to understand and evaluate ethical issues and situations in making future business decisions.	87.3%
11	Multicultural and Diversity – I have developed an awareness and a clear understanding of the cultural issues that impact business operations in a global society	87.1%
12	Demonstrate Learning – I have enhanced & developed my skills through specialization in core subjects which will help in (future) customer satisfaction	88.9%



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Feedback - Program Outcomes BSc HS.
Academic Year 2023 - 2024



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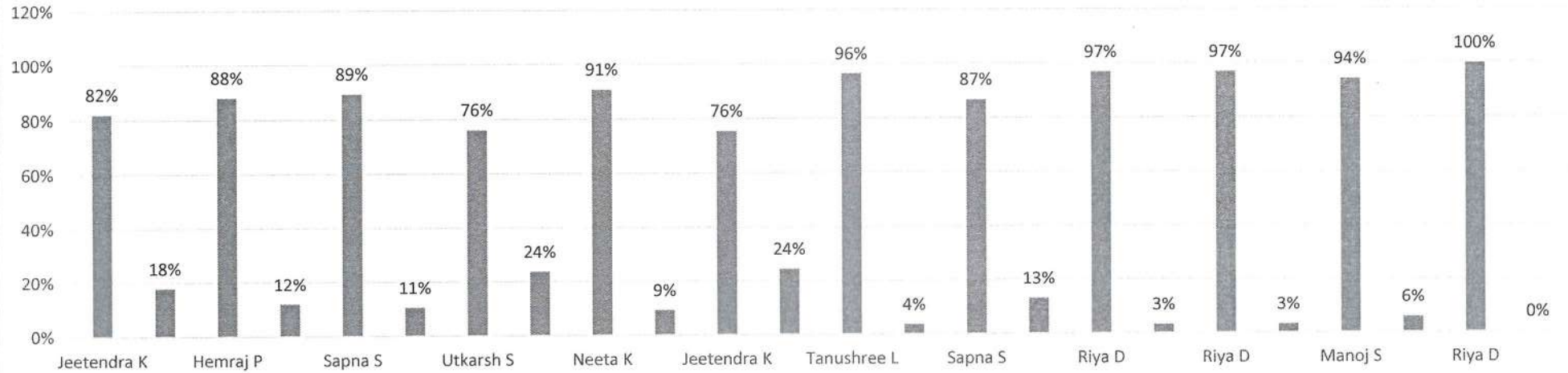
Faculty Feedback - Even Semester 2023 - 2024

Class: FYBSc HS - I																								
Subject	Principles of Continental Cuisine		Principles of Continental Cuisine PR		Principles of Food and Beverage Service II		Principles of Management		French for Gastronomy		Farm to Fork Management		Food Journalism and content writing		Menu Planning and service set up PR		Basic Room Division II		Basic Room Division II PR		SaraI Hindi Stir I		Environment Science II	
Faculty	Jeetendra K		Hemraj P		Sapna S		Utkarsh S		Neeta K		Jeetendra K		Tanushree L		Sapna S		Riya D		Riya D		Manoj S		Riya D	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	90%	10%	98%	2%	93%	7%	85%	15%	89%	11%	81%	19%	100%	0%	87%	13%	97%	3%	97%	3%	95%	5%	100%	0%
Do you enjoy classes conducted by your teachers	78%	22%	83%	17%	85%	15%	68%	32%	93%	7%	74%	26%	92%	8%	87%	13%	97%	3%	97%	3%	83%	17%	98%	2%
Are the lectures conducted on time	78%	22%	93%	7%	88%	12%	61%	39%	89%	11%	70%	30%	96%	4%	85%	15%	97%	3%	97%	3%	95%	5%	100%	0%
Are you satisfied with the syllabus covered	80%	20%	80%	20%	90%	10%	76%	24%	89%	11%	78%	22%	96%	4%	87%	13%	97%	3%	97%	3%	95%	5%	100%	0%
Do teachers revise important topics with you	80%	20%	93%	7%	90%	10%	80%	20%	93%	7%	70%	30%	96%	4%	87%	13%	97%	3%	97%	3%	98%	2%	100%	0%
Is the teacher audible and clear during online sessions	85%	15%	83%	17%	88%	12%	80%	20%	89%	11%	81%	19%	96%	4%	87%	13%	97%	3%	97%	3%	93%	7%	100%	0%
Does the online teaching session help better understanding	80%	20%	90%	10%	88%	12%	80%	20%	89%	11%	74%	26%	96%	4%	87%	13%	97%	3%	97%	3%	98%	2%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	83%	17%	80%	20%	90%	10%	80%	20%	93%	7%	78%	22%	100%	0%	87%	13%	95%	5%	95%	5%	95%	5%	100%	0%
Do you perceive that most students understand the topics taught	85%	15%	93%	7%	93%	7%	76%	24%	93%	7%	74%	26%	96%	4%	87%	13%	97%	3%	97%	3%	95%	5%	100%	0%
Average	82%	18%	88%	12%	89%	11%	76%	24%	91%	9%	76%	24%	96%	4%	87%	13%	97%	3%	97%	3%	94%	6%	100%	0%



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Class: FYBSc HS - I



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Faculty Feedback - Even Semester 2023 - 2024

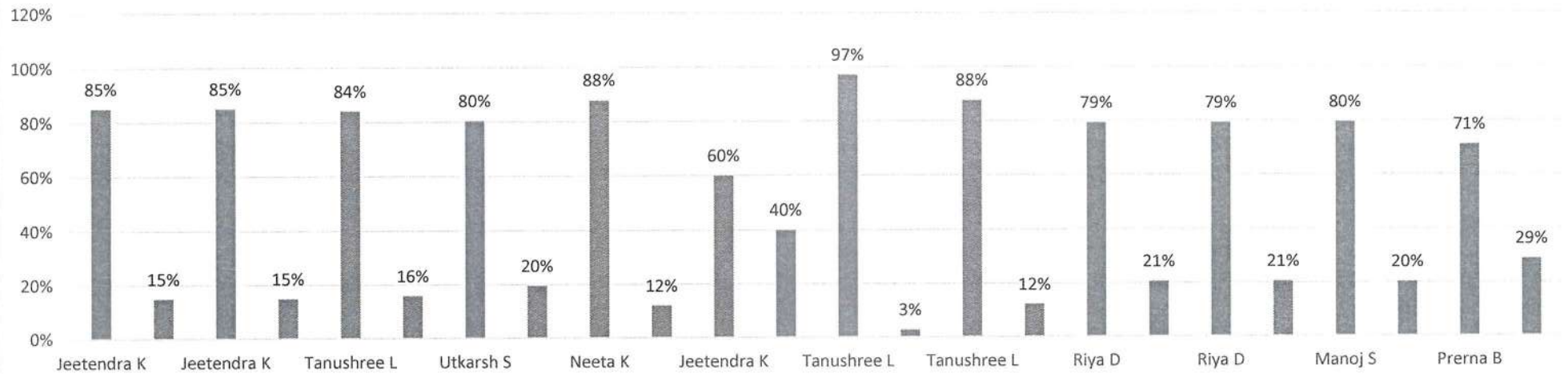
Class: FYBSc HS - II

Subject	Principles of Continental Cuisine		Principles of Continental Cuisine PR		Principles of Food and Beverage Service II		Principles of Management		French for Gastronomy		Farm to Fork Management		Food Journalism and content writing		Menu Planning and service set up PR		Basic Room Division II		Basic Room Division II PR		Saral Hindi Stir I		Environment Science II	
	Jeetendra K		Jeetendra K		Tanushree L		Utkarsh S		Neeta K		Jeetendra K		Tanushree L		Tanushree L		Riya D		Riya D		Manoj S		Prerna B	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	88%	12%	88%	12%	89%	11%	78%	22%	88%	12%	60%	40%	75%	25%	89%	11%	75%	25%	75%	25%	86%	14%	70%	30%
Do you enjoy classes conducted by your teachers	88%	12%	88%	12%	78%	22%	78%	22%	88%	12%	60%	40%	100%	0%	89%	11%	75%	25%	75%	25%	71%	29%	60%	40%
Are the lectures conducted on time	88%	12%	88%	12%	78%	22%	89%	11%	88%	12%	60%	40%	100%	0%	89%	11%	75%	25%	75%	25%	79%	21%	70%	30%
Are you satisfied with the syllabus covered	88%	12%	88%	12%	89%	11%	78%	22%	88%	12%	60%	40%	100%	0%	89%	11%	88%	12%	88%	12%	86%	14%	70%	30%
Do teachers revise important topics with you	88%	12%	88%	12%	89%	11%	78%	22%	88%	12%	60%	40%	100%	0%	89%	11%	75%	25%	75%	25%	79%	21%	80%	20%
Is the teacher audible and clear during online sessions	88%	12%	88%	12%	89%	11%	89%	11%	88%	12%	60%	40%	100%	0%	89%	11%	88%	12%	88%	12%	64%	36%	80%	20%
Does the online teaching session help better understanding	88%	12%	88%	12%	89%	11%	78%	22%	88%	12%	60%	40%	100%	0%	89%	11%	88%	12%	88%	12%	86%	14%	60%	40%
Do you think teachers are well organized and prepared when they conduct classes	75%	25%	75%	25%	78%	22%	78%	22%	88%	12%	60%	40%	100%	0%	89%	11%	75%	25%	75%	25%	86%	14%	80%	20%
Do you perceive that most students understand the topics taught	75%	25%	75%	25%	78%	22%	78%	22%	88%	12%	60%	40%	100%	0%	78%	22%	75%	25%	75%	25%	79%	21%	70%	30%
Average	85%	15%	85%	15%	84%	16%	80%	20%	88%	12%	60%	40%	97%	3%	88%	12%	79%	21%	79%	21%	80%	20%	71%	29%



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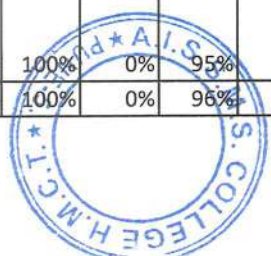
Class: FYBSc HS - II



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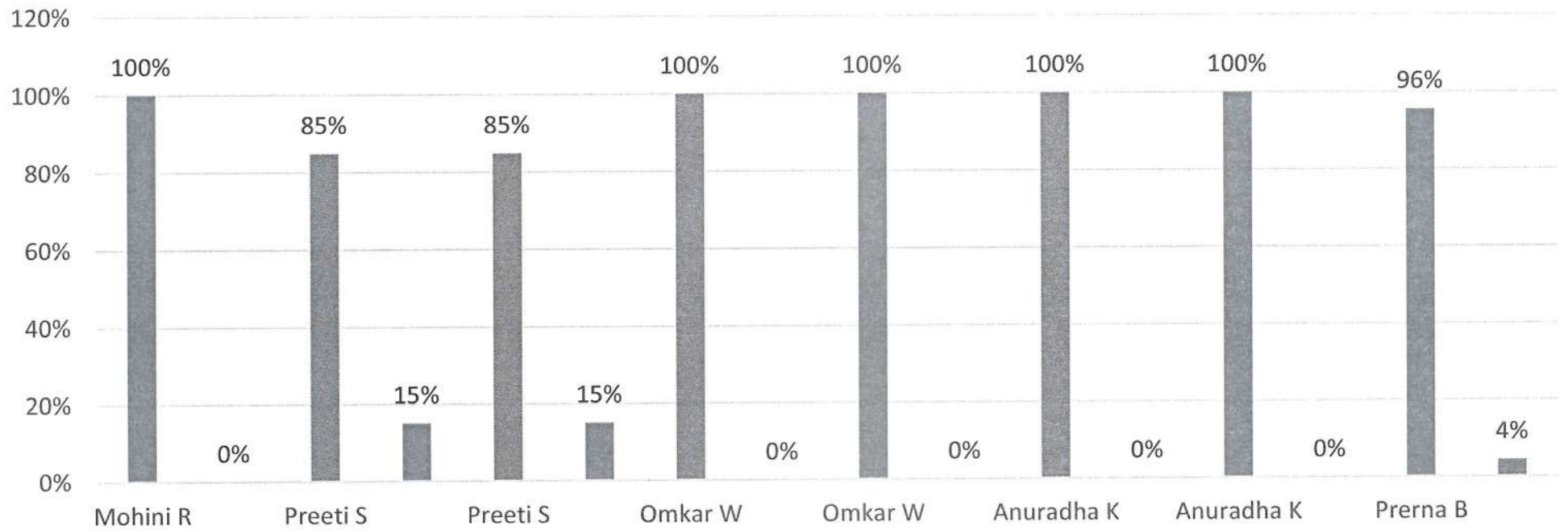
Faculty Feedback - Even Semester 2023 - 2024

Class: TBS HS - I																
Subject	Entrepreneurship Development		Specialization - Advance baking		Specialization - Advance baking PR		Specialization - Bar Tending		Specialization - Bar Tending PR		Specialization - Accomodations Management		Specialization - Accomodations Management PR		Customer Relationship Management	
Faculty	Mohini R		Preeti S		Preeti S		Omkar W		Omkar W		Anuradha K		Anuradha K		Prerna B	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%
Do you enjoy classes conducted by your teachers	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%
Are the lectures conducted on time	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%
Are you satisfied with the syllabus covered	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do teachers revise important topics with you	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%
Is the teacher audible and clear during online sessions	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%
Does the online teaching session help better understanding	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%
Do you perceive that most students understand the topics taught	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%
Average	100%	0%	85%	15%	85%	15%	100%	0%	100%	0%	100%	0%	100%	0%	96%	4%



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Class: TYBSc HS - I



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Faculty Feedback - Even Semester 2023 - 2024

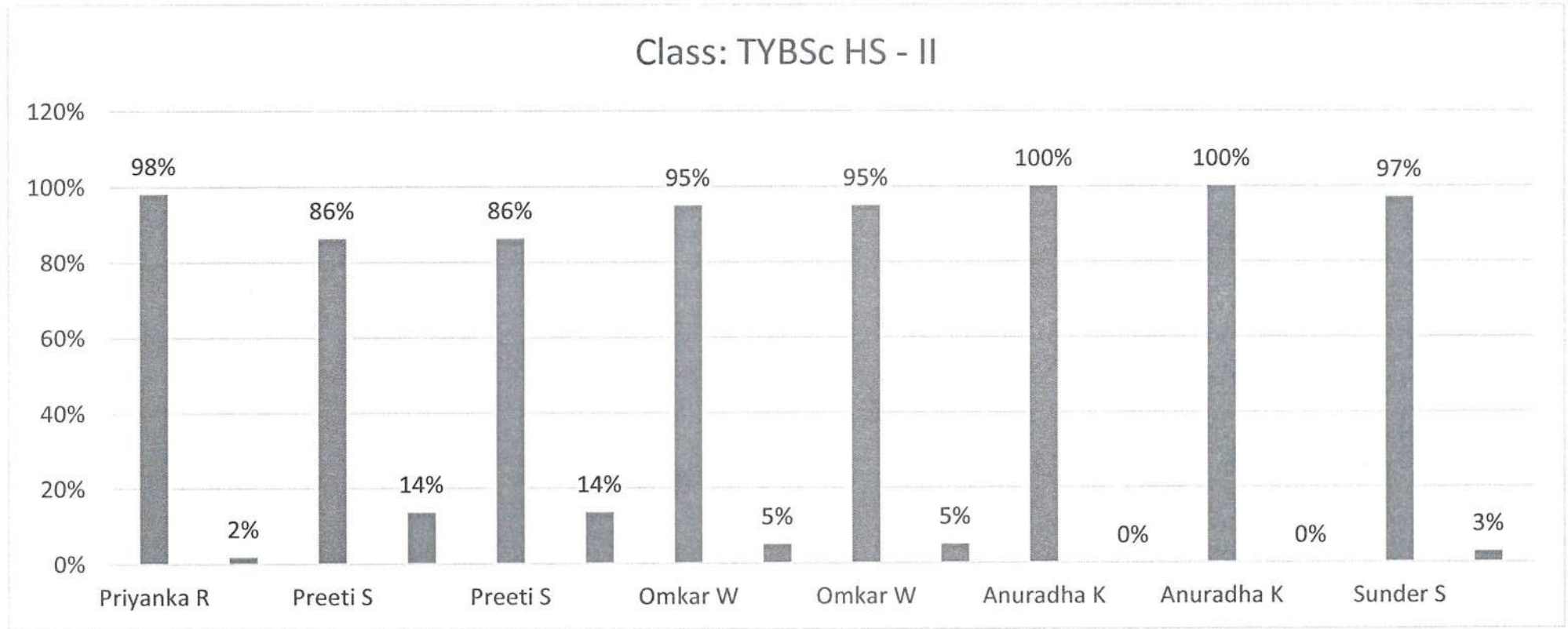
Class: TBSc HS - II

Subject	Entrepreneurship Development		Specialization - Advance baking		Specialization - Advance baking PR		Specialization - Bar Tending		Specialization - Bar Tending PR		Specialization - Accomodations Management		Specialization - Accomodations Management PR		Customer Relationship Management		
	Faculty		Priyanka R		Preeti S		Preeti S		Omkar W		Omkar W		Anuradha K		Anuradha K		Sunder S
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	
Are you satisfied with the teaching methodology or teaching aids used	98%	2%	71%	29%	71%	29%	91%	9%	91%	9%	100%	0%	100%	0%	98%	2%	
Do you enjoy classes conducted by your teachers	98%	2%	88%	12%	88%	12%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	
Are the lectures conducted on time	100%	0%	92%	8%	92%	8%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	
Are you satisfied with the syllabus covered	97%	3%	92%	8%	92%	8%	91%	9%	91%	9%	100%	0%	100%	0%	96%	4%	
Do teachers revise important topics with you	98%	2%	92%	8%	92%	8%	91%	9%	91%	9%	100%	0%	100%	0%	96%	4%	
Is the teacher audible and clear during online sessions	97%	3%	92%	8%	92%	8%	100%	0%	100%	0%	100%	0%	100%	0%	94%	6%	
Does the online teaching session help better understanding	98%	2%	92%	8%	92%	8%	91%	9%	91%	9%	100%	0%	100%	0%	98%	2%	
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	83%	17%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	
Do you perceive that most students understand the topics taught	97%	3%	75%	25%	75%	25%	91%	9%	91%	9%	100%	0%	100%	0%	94%	6%	
Average	98%	2%	86%	14%	86%	14%	95%	5%	95%	5%	100%	0%	100%	0%	97%	3%	



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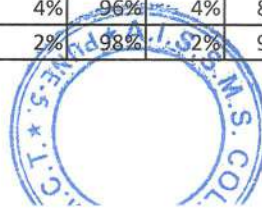
Class: TYBSc HS - II



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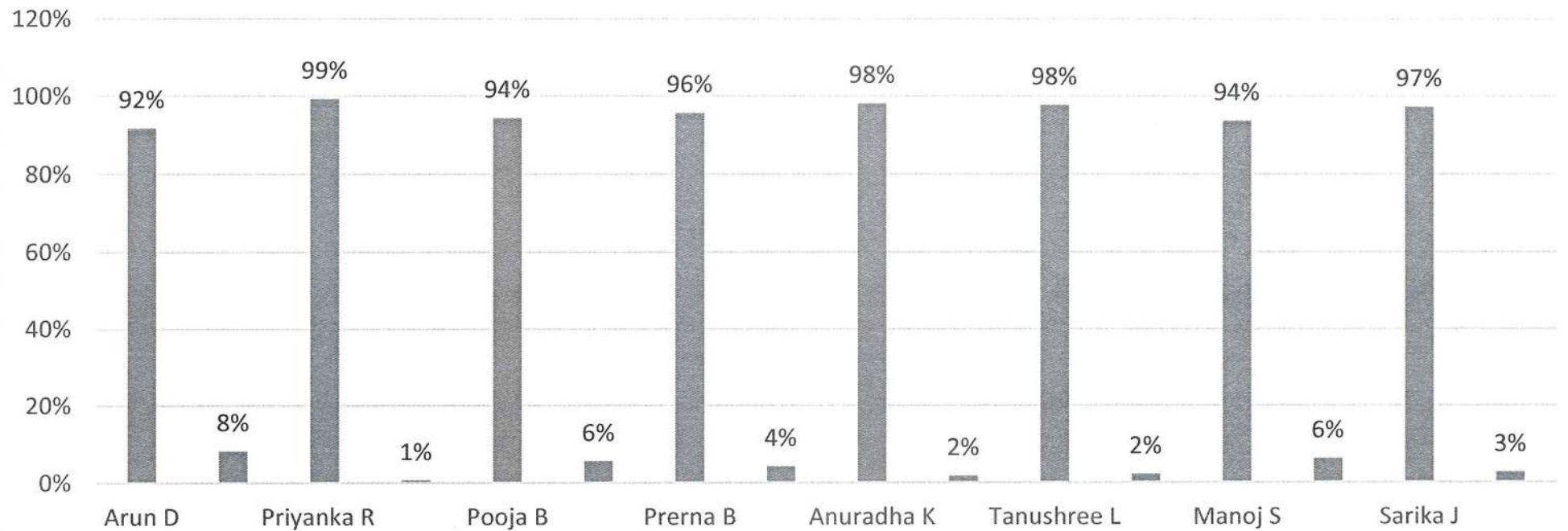
Faculty Feedback - Even Semester 2023 - 2024

Class: FYBHMCT																
Subject	Food Production I		Food and Beverage service		Accommodation Operations I		Principles of Management		Hotel Accounts		Business Communication		Indian Heritage and Culture		Emotional Health and wellbeing	
Faculty	Arun D		Priyanka R		Pooja B		Prerna B		Anuradha K		Tanushree L		Manoj S		Sarika J	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are the lectures conducted on time	90%	10%	98%	2%	92%	8%	96%	4%	98%	2%	98%	2%	82%	18%	96%	4%
Do you perceive that most students understand the topics taught	90%	10%	100%	0%	92%	8%	96%	4%	100%	0%	98%	2%	96%	4%	98%	2%
Are you satisfied with the teaching methodology or teaching aids used	96%	4%	100%	0%	90%	10%	98%	2%	96%	4%	98%	2%	98%	2%	98%	2%
Are you satisfied with the syllabus covered	94%	6%	100%	0%	96%	4%	96%	4%	98%	2%	98%	2%	96%	4%	98%	2%
Do you enjoy classes conducted by your teachers	92%	8%	100%	0%	98%	2%	98%	2%	98%	2%	98%	2%	94%	6%	96%	4%
Do teachers revise important topics with you	92%	8%	100%	0%	94%	6%	96%	4%	100%	0%	98%	2%	98%	2%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	92%	8%	100%	0%	98%	2%	96%	4%	98%	2%	98%	2%	98%	2%	96%	4%
Is the teacher audible and clear during online sessions	92%	8%	100%	0%	96%	4%	96%	4%	100%	0%	98%	2%	96%	4%	98%	2%
Does the online teaching session help better understanding	88%	12%	96%	4%	94%	6%	90%	10%	96%	4%	96%	4%	86%	14%	96%	4%
Average	92%	8%	99%	1%	94%	6%	96%	4%	98%	2%	98%	2%	94%	6%	97%	3%



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Class: FYBHMCT - I

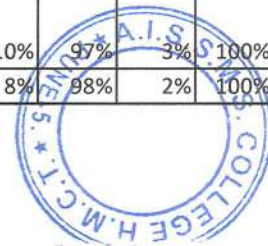


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Faculty Feedback - Even Semester 2023 - 2024

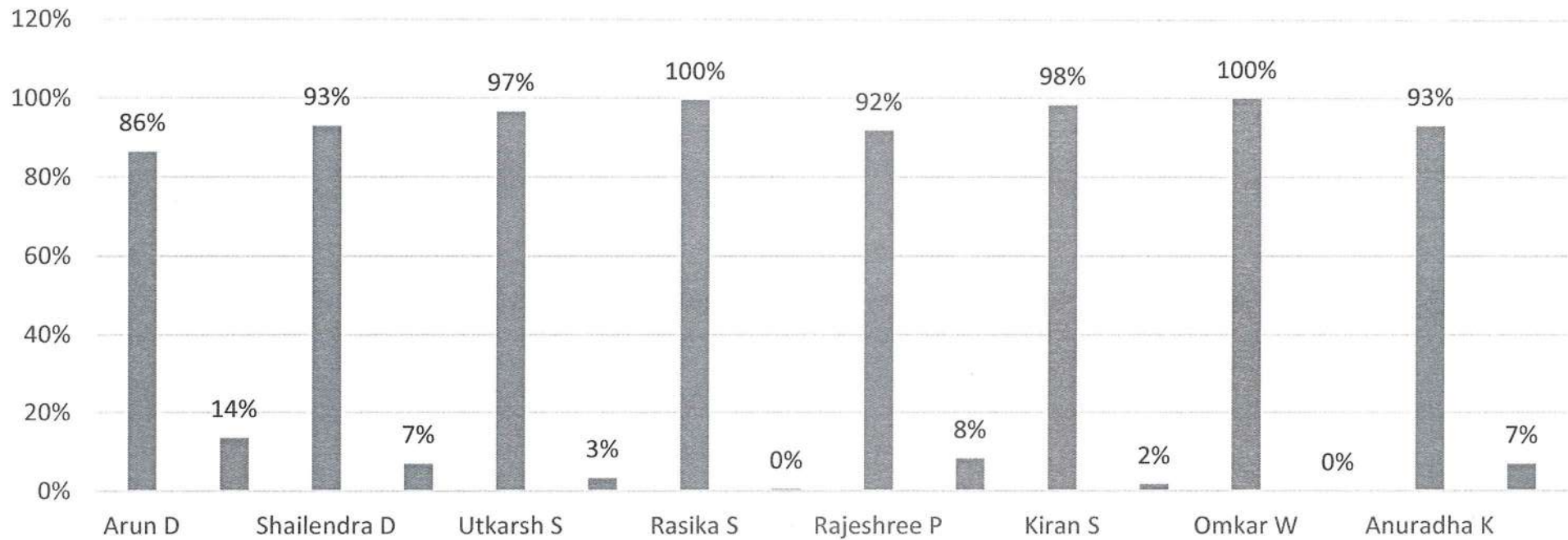
Class: SYBHMCT - I

Subject	Quantity Food Production TH		Quantity Food Production PR		F & B Service - IV		Accommodation Operations - III		Event Management		Advance Baking		Bar Tending		Basic Accountancy	
	Arun D		Shailendra D		Utkarsh S		Rasika S		Rajeshree P		Kiran S		Omkar W		Anuradha K	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are the lectures conducted on time	77%	23%	87%	13%	93%	7%	100%	0%	86%	14%	94%	6%	100%	0%	98%	2%
Do you perceive that most students understand the topics taught	82%	18%	93%	7%	98%	2%	100%	0%	95%	5%	100%	0%	100%	0%	96%	4%
Are you satisfied with the teaching methodology or teaching aids used	95%	5%	98%	2%	100%	0%	100%	0%	86%	14%	100%	0%	100%	0%	85%	15%
Are you satisfied with the syllabus covered	82%	18%	96%	4%	100%	0%	100%	0%	83%	17%	100%	0%	100%	0%	83%	17%
Do you enjoy classes conducted by your teachers	84%	16%	96%	4%	100%	0%	100%	0%	95%	5%	100%	0%	100%	0%	100%	0%
Do teachers revise important topics with you	95%	5%	89%	11%	96%	4%	98%	2%	95%	5%	97%	3%	100%	0%	96%	4%
Do you think teachers are well organized and prepared when they conduct classes	95%	5%	93%	7%	96%	4%	98%	2%	98%	2%	100%	0%	100%	0%	93%	7%
Is the teacher audible and clear during online sessions	84%	16%	96%	4%	96%	4%	100%	0%	98%	2%	97%	3%	100%	0%	100%	0%
Does the online teaching session help better understanding	84%	16%	89%	11%	91%	9%	100%	0%	90%	10%	97%	3%	100%	0%	87%	13%
Average	86%	14%	93%	7%	97%	3%	100%	0%	92%	8%	98%	2%	100%	0%	93%	7%



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Class: SYBHMCT

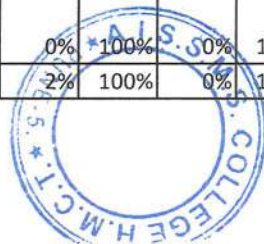


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Faculty Feedback - Even Semester 2023 - 2024

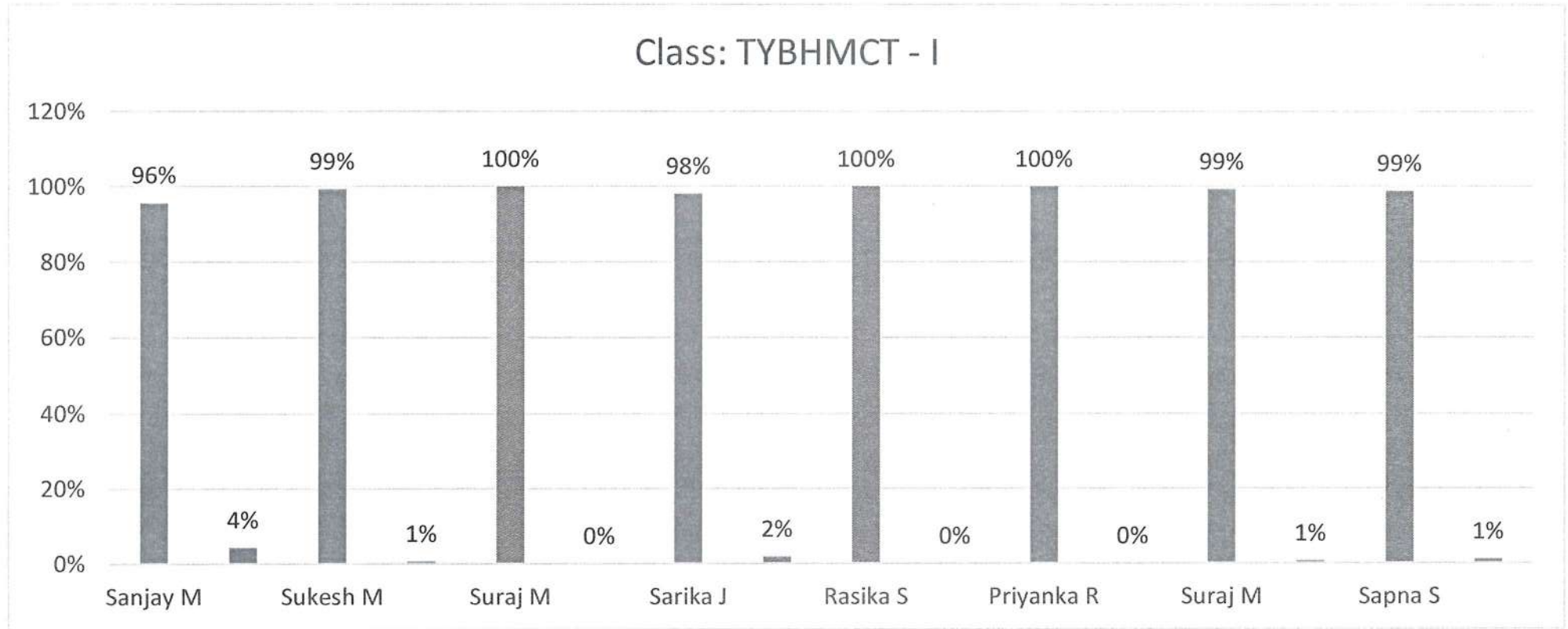
Class: TYBHMCT - I

Subject	Advance Food Production TH		Advance Food Production PR		Advance Food and Beverage Service		Advance Accommodation Operations		Human Resource Management		Travel and Tourism		Customer Relation Management		Entrepreneurship Development	
	Sanjay M		Sukesh M		Suraj M		Sarika J		Rasika S		Priyanka R		Suraj M		Sapna S	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are the lectures conducted on time	94%	6%	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%
Do you perceive that most students understand the topics taught	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%
Are you satisfied with the teaching methodology or teaching aids used	97%	3%	100%	0%	100%	0%	83%	17%	100%	0%	100%	0%	100%	0%	100%	0%
Are you satisfied with the syllabus covered	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%
Do you enjoy classes conducted by your teachers	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%
Do teachers revise important topics with you	94%	6%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	100%	0%
Is the teacher audible and clear during online sessions	94%	6%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Does the online teaching session help better understanding	94%	6%	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%
Average	96%	4%	99%	1%	100%	0%	98%	2%	100%	0%	100%	0%	99%	1%	99%	1%




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Class: TYBHMCT - I

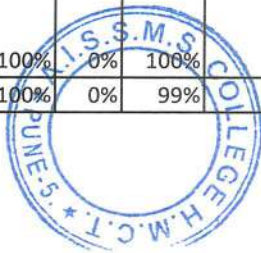


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Faculty Feedback - Even Semester 2023 - 2024

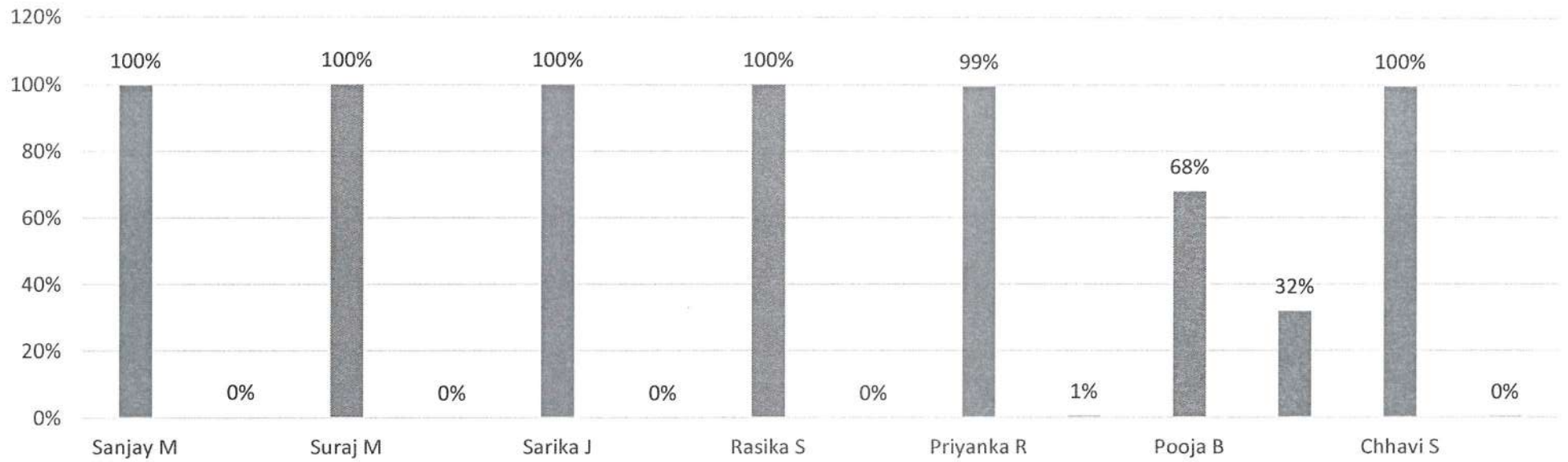
Class: TYBHMCT - II

Subject	Advance Food Production TH		Advance Food and Beverage Service		Advance Accommodation Operations		Human Resource Management		Travel and Tourism		Customer Relation Management		Entrepreneurship Development	
	Sanjay M		Suraj M		Sarika J		Rasika S		Priyanka R		Pooja B		Chhavi S	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are the lectures conducted on time	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	67%	33%	100%	0%
Do you perceive that most students understand the topics taught	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	62%	38%	98%	2%
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%	65%	35%	100%	0%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	71%	29%	100%	0%
Do you enjoy classes conducted by your teachers	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	75%	25%	100%	0%
Do teachers revise important topics with you	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	67%	33%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%	65%	35%	100%	0%
Is the teacher audible and clear during online sessions	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	69%	31%	100%	0%
Does the online teaching session help better understanding	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	71%	29%	98%	2%
Average	100%	0%	100%	0%	100%	0%	100%	0%	99%	1%	68%	32%	100%	0%




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Class: TYBHMCT - II



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Faculty Feedback - Even Semester 2023 - 2024

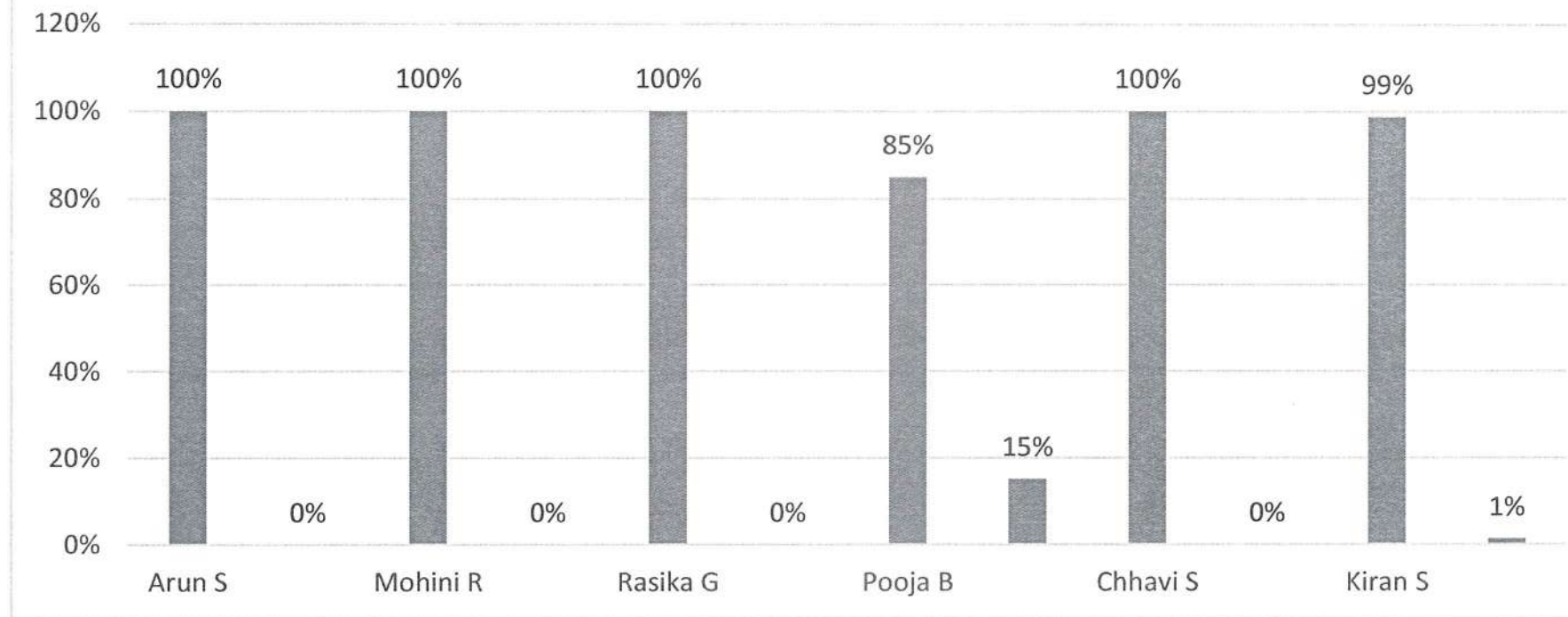
Class: Final Yr BHMCT I

Subject	Sp. in Food Production Mgmt- III		Sp. in F& B Service Mgmt- III		Sp. in Accommodation Operations III		Organization Behaviour		Entrepreneurship development		Introduction to Cyber Security	
	Gauri S		Mohini R		Rasika G		Arun S		Chhavi S		Kiran S	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are the lectures conducted on time	100%	0%	100%	0%	100%	0%	97%	3%	98%	2%	100%	0%
Do you perceive that most students understand the topics taught	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	100%	0%
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	100%	0%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	100%	0%
Do you enjoy classes conducted by your teachers	100%	0%	100%	0%	100%	0%	95%	5%	100%	0%	100%	0%
Do teachers revise important topics with you	100%	0%	100%	0%	100%	0%	97%	3%	98%	2%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	100%	0%	100%	0%	95%	5%	98%	2%	100%	0%
Is the teacher audible and clear during online sessions	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Does the online teaching session help better understanding	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	100%	0%
Average	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	100%	0%


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Final Year BHMCT I

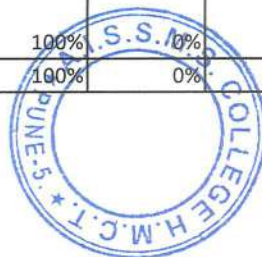


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Faculty Feedback - Even Semester 2023 - 2024

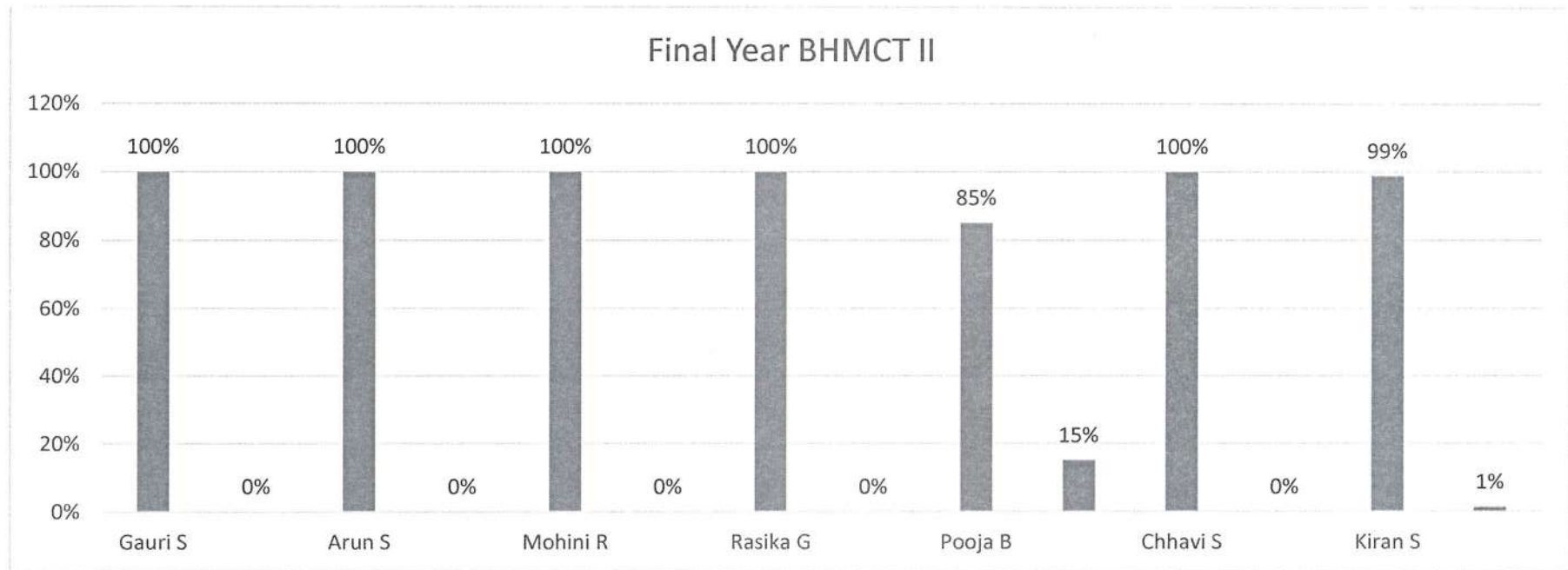
Class: Final Yr BHMCT II

Subject	Sp. in Food Production Mgmt- III TH		Sp. in Food Production Mgmt- III PR		Sp. in F& B Service Mgmt- III		Sp. in Accommodation Operations III		Organization Behaviour		Entrepreneurship development		Introduction to Cyber Security	
Faculty	Gauri S		Arun S		Mohini R		Rasika G		Pooja B		Chhavi S		Kiran S	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are the lectures conducted on time	100%	0%	100%	0%	100%	0%	100%	0%	81%	19%	100%	0%	97%	3%
Do you perceive that most students understand the topics taught	100%	0%	100%	0%	100%	0%	100%	0%	84%	16%	100%	0%	100%	0%
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	100%	0%	100%	0%	84%	16%	100%	0%	97%	3%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	100%	0%	100%	0%	87%	13%	100%	0%	97%	3%
Do you enjoy classes conducted by your teachers	100%	0%	100%	0%	100%	0%	100%	0%	87%	13%	100%	0%	100%	0%
Do teachers revise important topics with you	100%	0%	100%	0%	100%	0%	100%	0%	77%	23%	100%	0%	97%	3%
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	100%	0%	100%	0%	100%	0%	90%	10%	100%	0%	100%	0%
Is the teacher audible and clear during online sessions	100%	0%	100%	0%	100%	0%	100%	0%	84%	16%	100%	0%	100%	0%
Does the online teaching session help better understanding	100%	0%	100%	0%	100%	0%	100%	0%	90%	10%	100%	0%	100%	0%
Average	100%	0%	100%	0%	100%	0%	100%	0%	85%	15%	100%	0%	99%	1%



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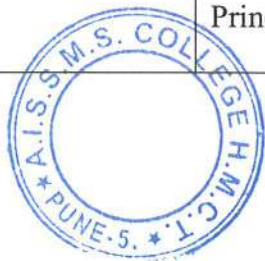


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INPUT	DISSATISFACTION/ EXPECTATIONS	ACTION PLAN	TARGET DATES	ACTIO N TAKEN	EFFECTIVENESS OF ACTION PLAN
Jeetendra Kale	FYBsc II - 60% feedback	Academics to prepare a plan for training & monitoring	Sept. 2024		Dec 2024
Pnerna Bhaukik	FYBsc II - 71% feedback				
Pooja B	TYBHMLT II - 68% feedback				

Feedback Coordinator:
Academic Head:

Principal Sonali



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SHRI MALOJIRAJE CHHATRAPATI
Honorary Secretary

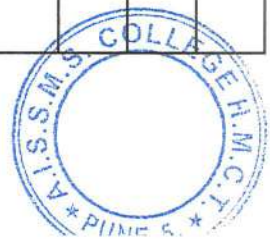
Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

Class: FYBSc HS - I

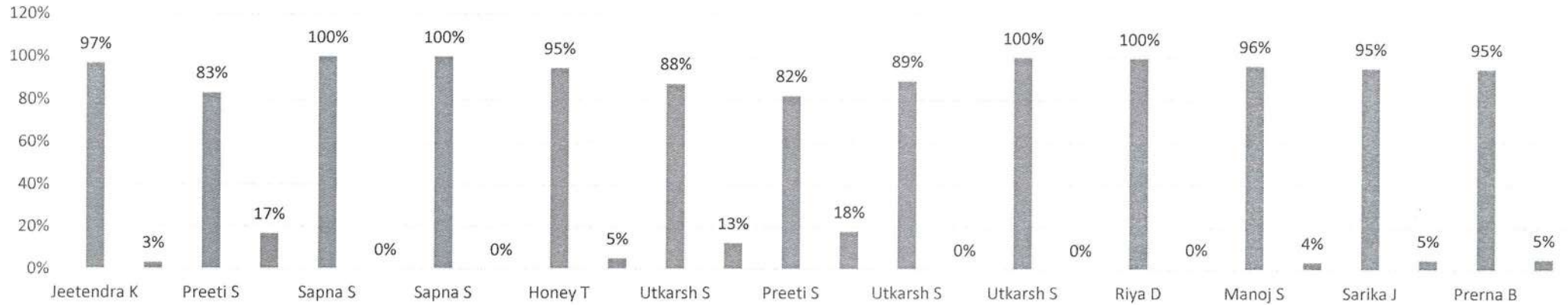
Subject	Principles of Food Prod NEP TH		Principles of Food Prod NEP PR		Principles of Food and Bev Service I NEP		Introduction to Restaurant Service PR NEP		Basic of MS Office NEP TH		Basic of MS Office NEP PR		Food Science and Nutrition NEP		Work Ethics NEP PR		Work Ethics NEP TH		Basic Rooms Division I NEP		Indian Heritage and Culture NEP		Communication skills I NEP		Environment Science NEP	
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Faculty	Jeetendra K		Preeti S		Sapna S		Sapna S		Honey T		Utkarsh S		Preeti S		Utkarsh S		Utkarsh S		Riya D		Manoj S		Sarika J		Prerna B	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	96%	4%	84%	16%	100%	0%	100%	0%	100%	0%	80%	20%	81%	19%	YES	NO	100%	0%	100%	0%	91%	9%	97%	3%	97%	3%
Do you benefit from the classes conducted by your teachers	96%	4%	84%	16%	100%	0%	100%	0%	96%	4%	95%	5%	81%	19%	100%	0%	100%	0%	100%	0%	94%	6%	94%	6%	97%	3%
Are the lectures conducted on time	100%	0%	75%	25%	100%	0%	100%	0%	100%	0%	73%	28%	81%	19%	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	97%	3%
Are you satisfied with the syllabus covered	96%	4%	81%	19%	100%	0%	100%	0%	81%	19%	93%	8%	81%	19%	100%	0%	100%	0%	100%	0%	97%	3%	94%	6%	94%	6%
Do teachers revise important topics with you	100%	0%	88%	12%	100%	0%	100%	0%	96%	4%	90%	10%	85%	15%	100%	0%	100%	0%	100%	0%	97%	3%	94%	6%	94%	6%
Is the teacher audible and clear during online sessions	96%	4%	84%	16%	100%	0%	100%	0%	96%	4%	88%	13%	85%	15%	100%	0%	100%	0%	100%	0%	97%	3%	94%	6%	94%	6%
Does the online teaching session help better understanding	96%	4%	84%	16%	100%	0%	100%	0%	88%	12%	93%	8%	85%	15%	100%	0%	100%	0%	97%	3%	94%	6%	94%	6%	91%	9%
Do you think teachers are well organized and prepared when they conduct classes	96%	4%	84%	16%	100%	0%	100%	0%	96%	4%	90%	10%	81%	19%	100%	0%	100%	0%	100%	0%	97%	3%	97%	3%	94%	6%

Sonali



Do you perceive that most students understand the topics taught	96%	4%	84%	16%	100%	0%	100%	0%	100%	0%	88%	13%	78%	22%	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	97%	3%
Average	97%	3%	83%	17%	100%	0%	100%	0%	95%	5%	88%	13%	82%	18%	89%	0%	100%	0%	100%	0%	96%	4%	95%	5%	95%	5%
Signature																										

FYBSCHS I



(Savali)





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SHRI MALOJIRAJE CHHATRAPATI
Honorary Secretary

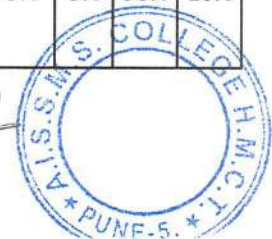
Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

Class: FYBSc HS - II

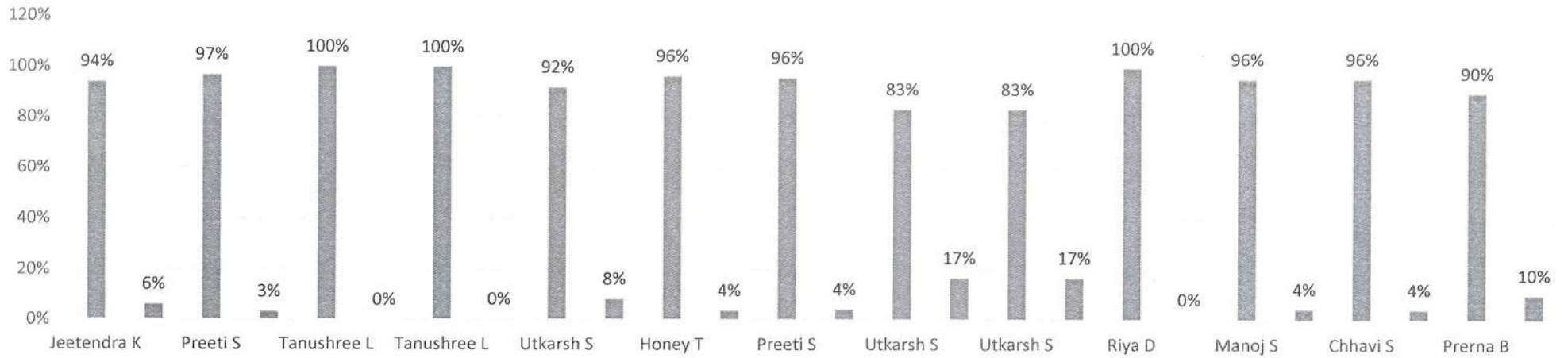
Subject	Principles of Food Production		Principles of Food and Beverage		Introduction to Restaurant		Basic of MS Office NEP TH		Basic of MS Office NEP PR		Food Science and Nutrition		Work Ethics NEP PR		Work Ethics NEP TH		Basic Rooms Division I NEP		Indian Heritage and Culture NEP		Communication skills I NEP		Environment Science NEP			
	Jeetendra K	Preeti S	Tanushree L		Tanushree L		Utkarsh S		Honey T		Preeti S		Utkarsh S		Utkarsh S		Riya D		Manoj S		Chhavi S		Prerna B			
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO		
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	98%	2%	100%	0%	100%	0%	97%	3%	100%	0%	97%	3%	95%	5%	95%	5%	100%	0%	95%	5%	95%	5%	93%	7%
Do you benefit from the classes conducted by your teachers	88%	12%	95%	5%	100%	0%	98%	2%	86%	14%	93%	7%	92%	8%	70%	30%	70%	30%	98%	2%	93%	7%	93%	7%	83%	17%
Are the lectures conducted on time	95%	5%	98%	2%	100%	0%	100%	0%	93%	7%	97%	3%	100%	0%	75%	25%	75%	25%	100%	0%	100%	0%	95%	5%	86%	14%
Are you satisfied with the syllabus covered	93%	7%	93%	7%	100%	0%	100%	0%	90%	10%	100%	0%	92%	8%	85%	15%	85%	15%	100%	0%	93%	7%	98%	2%	90%	10%
Do teachers revise important topics with you	98%	2%	98%	2%	100%	0%	100%	0%	93%	7%	100%	0%	97%	3%	85%	15%	85%	15%	100%	0%	93%	7%	93%	7%	90%	10%
Is the teacher audible and clear during online sessions	90%	10%	98%	2%	100%	0%	100%	0%	90%	10%	90%	10%	100%	0%	85%	15%	85%	15%	100%	0%	95%	5%	95%	5%	93%	7%
Does the online teaching session help better understanding	98%	2%	98%	2%	100%	0%	100%	0%	97%	3%	97%	3%	95%	5%	85%	15%	85%	15%	100%	0%	98%	2%	98%	2%	98%	2%
Do you think teachers are well organized and prepared when they conduct classes	90%	10%	100%	0%	100%	0%	100%	0%	90%	10%	100%	0%	97%	3%	85%	15%	85%	15%	100%	0%	98%	2%	95%	5%	90%	10%

Sonali



Do you perceive that most students understand the topics taught	93%	7%	93%	7%	100%	0%	100%	0%	90%	10%	90%	10%	92%	8%	85%	15%	85%	15%	100%	0%	95%	5%	100%	0%	88%	12%
Average	94%	6%	97%	3%	100%	0%	100%	0%	92%	8%	96%	4%	96%	4%	83%	17%	83%	17%	100%	0%	96%	4%	96%	4%	90%	10%
Signature	<i>[Signature]</i>				<i>[Signature]</i>		<i>[Signature]</i>		<i>[Signature]</i>				<i>[Signature]</i>		<i>[Signature]</i>		<i>[Signature]</i>		<i>[Signature]</i>		<i>[Signature]</i>		<i>[Signature]</i>			

FYBSCHS II



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SHRI MALOJIRAJE CHHATRAPATI
Honorary Secretary

Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

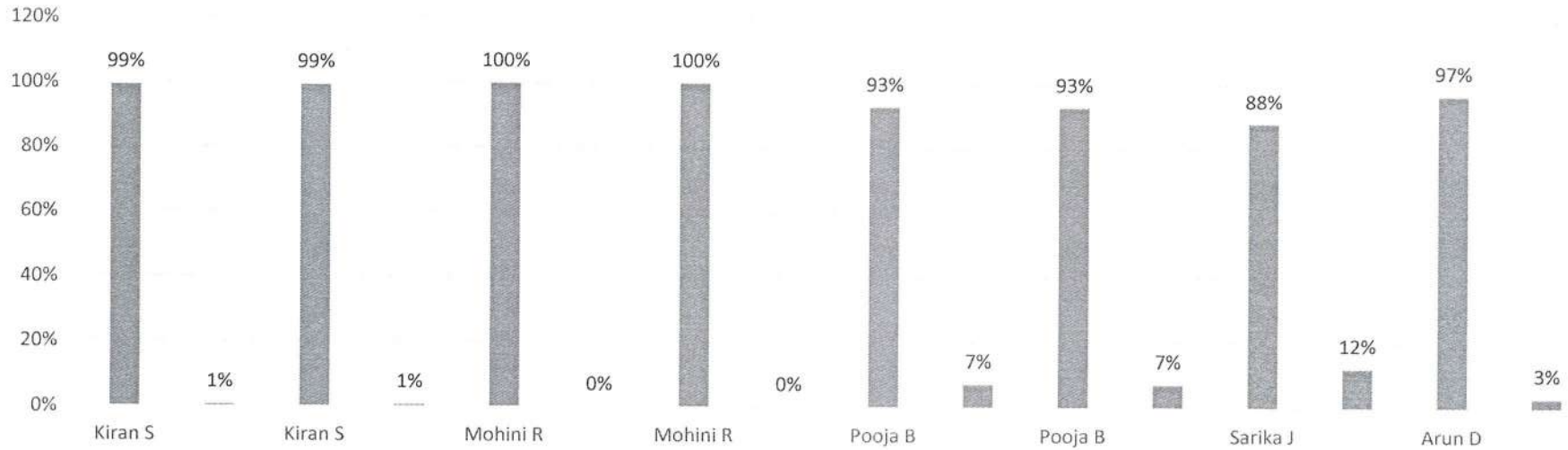
Class: SYBSc HS - I

Subject	Food Production III TH		Food Production III PR		Food and Beverage Service III TH		Food and Beverage Service III PR		Accommodations Operations II TH		Accommodations Operations II PR		Soft Skills Management		Introduction to Tourism	
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Faculty	Kiran S		Kiran S		Mohini R		Mohini R		Pooja B		Pooja B		Sarika J		Arun D	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	100%	0%	100%	0%	86%	14%	86%	14%	85%	15%	94%	6%
Do you benefit from the classes conducted by your teachers	100%	0%	100%	0%	100%	0%	100%	0%	93%	7%	93%	7%	87%	13%	98%	2%
Are the lectures conducted on time	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	91%	9%	100%	0%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	100%	0%	100%	0%	91%	9%	91%	9%	89%	11%	94%	6%
Do teachers revise important topics with you	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	85%	15%	98%	2%
Is the teacher audible and clear during online sessions	96%	4%	96%	4%	100%	0%	100%	0%	93%	7%	93%	7%	91%	9%	98%	2%
Does the online teaching session help better understanding	100%	0%	100%	0%	100%	0%	100%	0%	93%	7%	93%	7%	87%	13%	96%	4%
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%	95%	5%	91%	9%	96%	4%

Sonali

Do you perceive that most students understand the topics taught	98%	2%	98%	2%	100%	0%	100%	0%	86%	14%	86%	14%	85%	15%	98%	2%
Average	99%	1%	99%	1%	100%	0%	100%	0%	93%	7%	93%	7%	88%	12%	97%	3%
Signature									<i>PB</i>		<i>PB</i>				<i>Tan</i>	

SYBSCHS I



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Honorary Secretary

Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

Class: SYBSc HS - II

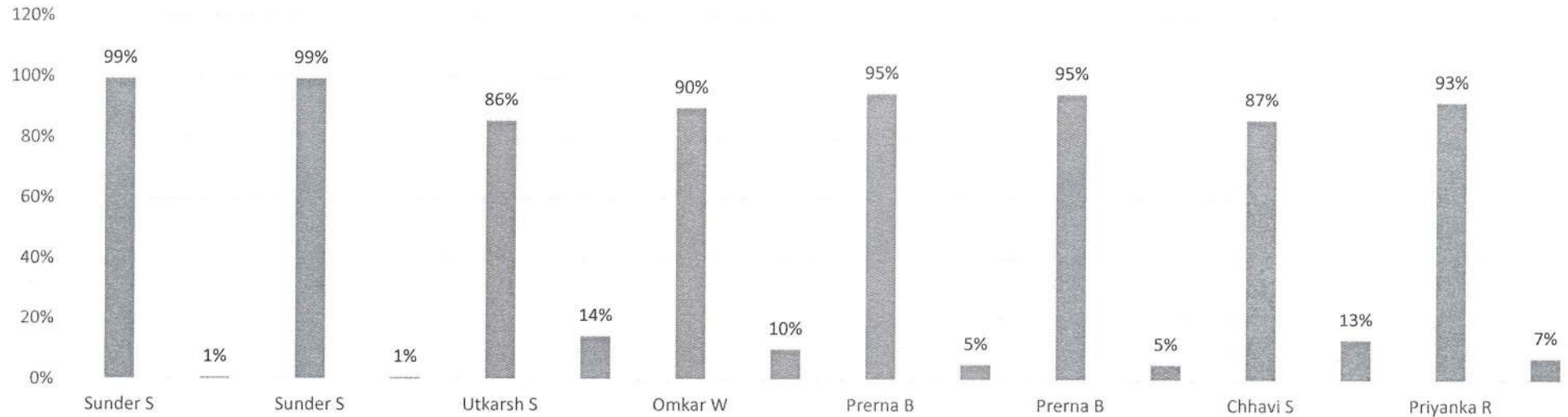
Subject	Food Production III TH		Food Production III PR		Food and Beverage Service III TH		Food and Beverage Service III PR		Accommodations Operations II TH		Accommodations Operations II PR		Soft Skills Management		Introduction to Tourism	
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Faculty	Sunder S		Sunder S		Utkarsh S		Omkar W		Prerna B		Prerna B		Chhavi S		Priyanka R	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	78%	22%	82%	18%	95%	5%	95%	5%	88%	12%	92%	8%
Do you benefit from the classes conducted by your teachers	100%	0%	100%	0%	88%	12%	92%	8%	92%	8%	92%	8%	85%	15%	95%	5%
Are the lectures conducted on time	100%	0%	100%	0%	95%	5%	97%	3%	95%	5%	95%	5%	90%	10%	90%	10%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	82%	18%	87%	13%	95%	5%	95%	5%	85%	15%	95%	5%
Do teachers revise important topics with you	98%	2%	98%	2%	88%	12%	97%	3%	95%	5%	95%	5%	90%	10%	92%	8%
Is the teacher audible and clear during online sessions	98%	2%	98%	2%	80%	20%	89%	11%	97%	3%	97%	3%	85%	15%	92%	8%
Does the online teaching session help better understanding	100%	0%	100%	0%	90%	10%	92%	8%	95%	5%	95%	5%	88%	12%	95%	5%
Do you think teachers are well organized and prepared when they conduct classes	98%	2%	98%	2%	92%	8%	95%	5%	95%	5%	95%	5%	90%	10%	92%	8%

Sonali



Do you perceive that most students understand the topics taught	100%	0%	100%	0%	78%	22%	79%	21%	95%	5%	95%	5%	78%	22%	90%	10%
Average	99%	1%	99%	1%	86%	14%	90%	10%	95%	5%	95%	5%	87%	13%	93%	7%
Signature																

SYBSCHS II



Anjali



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SHRI MALOJIRAJE CHHATRAPATI
Honorary Secretary

Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

Class: TYBSc HS - I

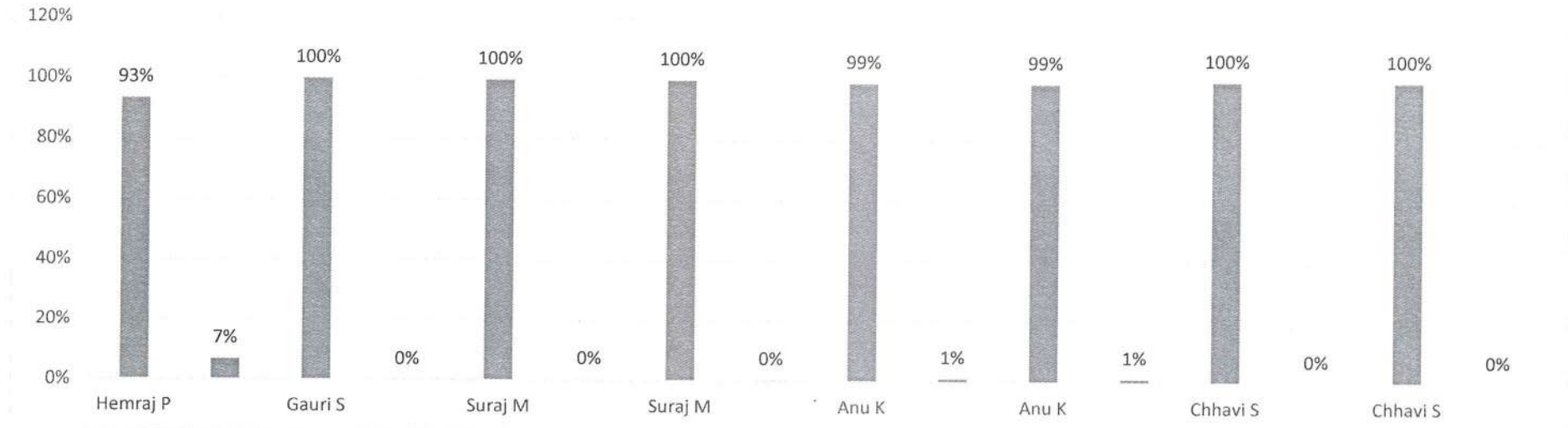
Subject	Food Production V TH		Food Production V PR		Food and Beverage Service V TH		Food and Beverage Service V PR		Accommodations Operations V TH		Accommodations Operations V PR		PDBC TH		PDBC PR	
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Faculty	Hemraj P		Gauri S		Suraj M		Suraj M		Anu K		Anu K		Chhavi S		Chhavi S	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	87%	13%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do you benefit from the classes conducted by your teachers	95%	5%	100%	0%	97%	3%	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%
Are the lectures conducted on time	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Are you satisfied with the syllabus covered	95%	5%	100%	0%	100%	0%	100%	0%	97%	3%	97%	3%	100%	0%	100%	0%
Do teachers revise important topics with you	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Is the teacher audible and clear during online sessions	95%	5%	100%	0%	100%	0%	100%	0%	97%	3%	97%	3%	100%	0%	100%	0%
Does the online teaching session help better understanding	95%	5%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	95%	5%	100%	0%	100%	0%	100%	0%	97%	3%	97%	3%	100%	0%	100%	0%

Sonali



Do you perceive that most students understand the topics taught	77%	23%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Average	93%	7%	100%	0%	100%	0%	100%	0%	99%	1%	99%	1%	100%	0%	100%	0%
Signature									<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>

TYBSCHS I



Sonal



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SHRI MALOJIRAJE CHHATRAPATI
Honorary Secretary

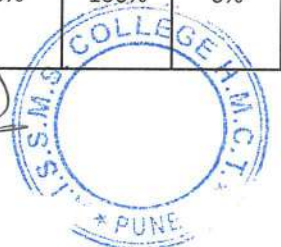
Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

Class: TYBSc HS - II

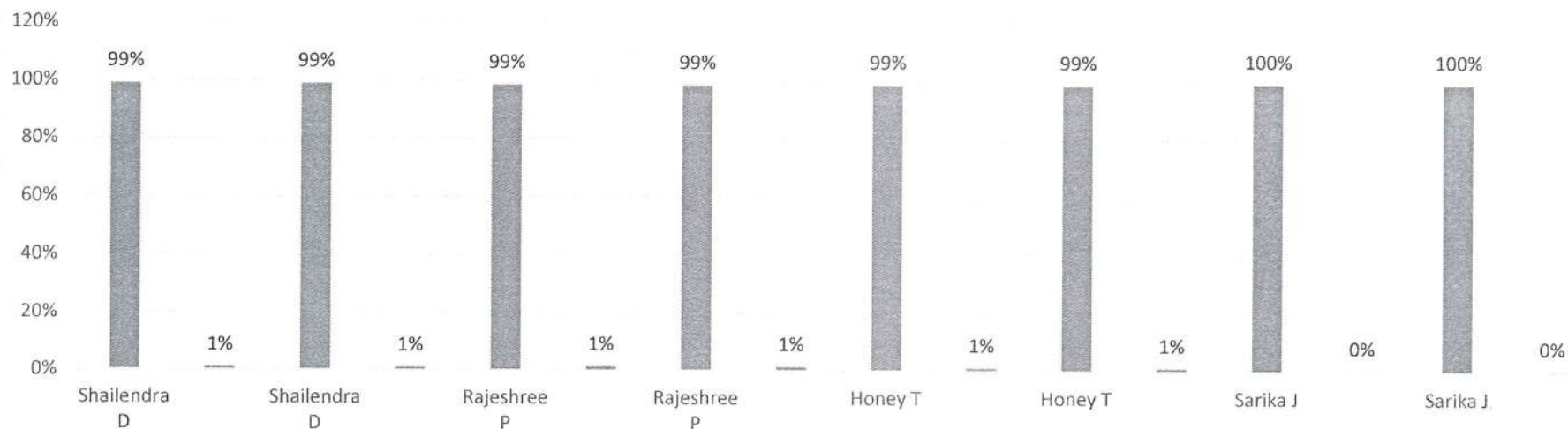
Subject	Food Production V TH		Food Production V PR		Food and Beverage Service V TH		Food and Beverage Service V PR		Accommodations Operations V TH		Accommodations Operations V PR		PDBC TH		PDBC PR	
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Faculty	Shailendra D		Shailendra D		Rajeshree P		Rajeshree P		Honey T		Honey T		Sarika J		Sarika J	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	100%	0%	100%	0%
Do you benefit from the classes conducted by your teachers	97%	3%	97%	3%	100%	0%	100%	0%	98%	2%	98%	2%	100%	0%	100%	0%
Are the lectures conducted on time	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	98%	2%	98%	2%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	97%	3%	97%	3%	100%	0%	100%	0%	98%	2%	98%	2%
Do teachers revise important topics with you	100%	0%	100%	0%	97%	3%	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%
Is the teacher audible and clear during online sessions	97%	3%	97%	3%	97%	3%	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%
Does the online teaching session help better understanding	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	100%	0%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	100%	0%	100%	0%

Sonali

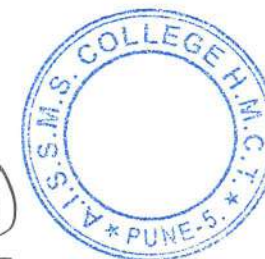


Do you perceive that most students understand the topics taught	97%	3%	97%	3%	97%	3%	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%
Average	99%	1%	99%	1%	99%	1%	99%	1%	99%	1%	99%	1%	100%	0%	100%	0%
Signature	SPD		SPD		M		M									

TYBSCHS II



Anjali





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Honorary Secretary

Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

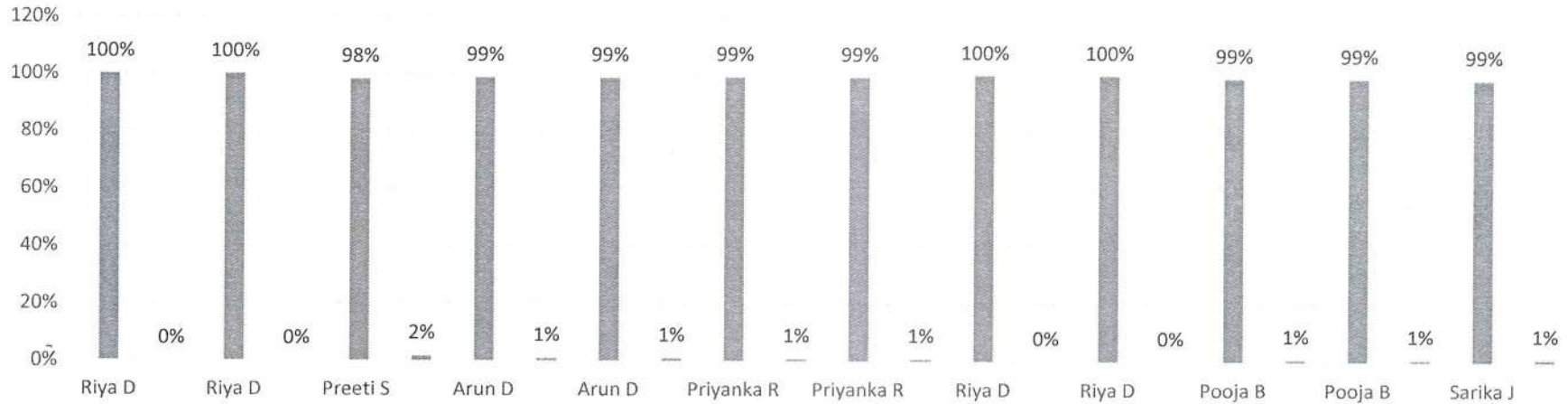
Class: FYBHMCT

Subject	Intro to Hospitality Industry		Travel & Tourism		Food Science & Nutrition		Principles of Food Production TH		Principles of Food Production PR		Principles of F & B Service TH		Principles of F & B Service PR		Principles of Accommodation Op TH		Principles of Accommodation Op PR		Personality Development TH		Personality Development PR		Communication Skills I TH			
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO		
Faculty	Riya D		Riya D		Preeti S		Arun D		Arun D		Priyanka R		Priyanka R		Riya D		Riya D		Pooja B		Pooja B		Sarika J			
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	98%	2%	98%	2%	98%	2%	100%	0%	100%	0%	100%	0%	100%	0%	96%	4%	96%	4%	100%	0%		
Do you benefit from the classes conducted by your teachers	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%		
Are the lectures conducted on time	100%	0%	100%	0%	98%	2%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	100%	0%		
Are you satisfied with the syllabus covered	100%	0%	100%	0%	98%	2%	98%	2%	98%	2%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	98%	2%		
Do teachers revise important topics with you	100%	0%	100%	0%	96%	4%	98%	2%	98%	2%	98%	2%	98%	2%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%		
Is the teacher audible and clear during online sessions	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	98%	2%	98%	2%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%		
Does the online teaching session help better understanding	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	98%	2%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%		
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	100%	0%	98%	2%	98%	2%	98%	2%	98%	2%	98%	2%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%		

Sonali

Do you perceive that most students understand the topics taught	100%	0%	100%	0%	96%	4%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%
Average	100%	0%	100%	0%	98%	2%	99%	1%	99%	1%	99%	1%	99%	1%	100%	0%	100%	0%	99%	1%	99%	1%	99%	1%
Signature	Riya		Riya				Ravi		Ravi		Rambhadr		Rambhadr		Riya		Riya		PB		PB			

FYBHMCT



Sanali





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Honorary Secretary

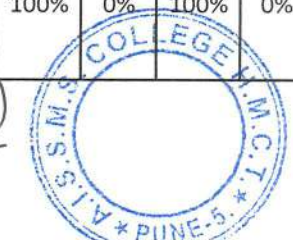
Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

Class: SYBHMCT

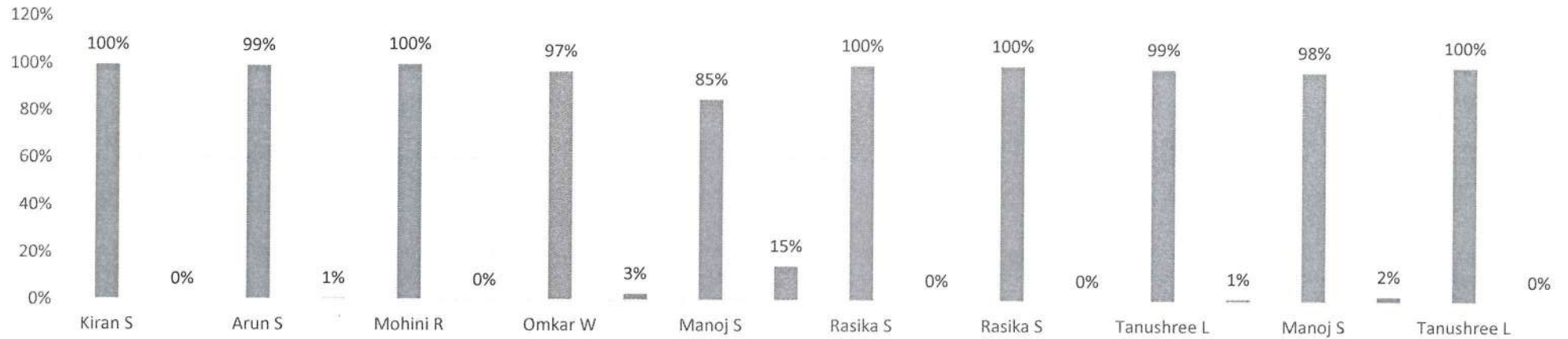
Subject	Food Production - III TH		Food Production - III PR		F & B Service - III TH		F & B Service - III PR		Accommodation Operations - II TH		Accommodation Operations - II PR		Principles of Management		Business Communication		Hotel Maintenance		Soft Skills Management	
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Faculty	Kiran S		Arun S		Mohini R		Omkar W		Manoj S		Rasika S		Rasika S		Tanushree L		Manoj S		Tanushree L	
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	100%	0%	94%	6%	69%	31%	100%	0%	100%	0%	90%	10%	90%	10%	100%	0%
Do you benefit from the classes conducted by your teachers	100%	0%	100%	0%	100%	0%	100%	0%	81%	19%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Are the lectures conducted on time	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	100%	0%	90%	10%	91%	9%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do teachers revise important topics with you	100%	0%	100%	0%	100%	0%	97%	3%	91%	9%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Is the teacher audible and clear during online sessions	100%	0%	97%	3%	100%	0%	97%	3%	88%	12%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Does the online teaching session help better understanding	100%	0%	97%	3%	100%	0%	100%	0%	88%	12%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	100%	0%	100%	0%	100%	0%	91%	9%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%

Sonali



Do you perceive that most students understand the topics taught	100%	0%	100%	0%	100%	0%	97%	3%	69%	31%	100%	0%	100%	0%	100%	0%	90%	10%	100%	0%
Average	100%	0%	99%	1%	100%	0%	97%	3%	85%	15%	100%	0%	100%	0%	99%	1%	98%	2%	100%	0%
Signature			<i>Arun</i>								<i>Rasika S</i>	<i>Rasika S</i>	<i>Tanushree L</i>	<i>Manoj S</i>	<i>Tanushree L</i>					

SYBHMCT



Rasika S Rasika S

(Anjali)



AISSMS

COLLEGE OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY



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NAAC Accredited "A" Grade | NBA accredited for BHMCT-2022

SHRI MALOJIRAJE CHHATRAPATI
Honorary Secretary

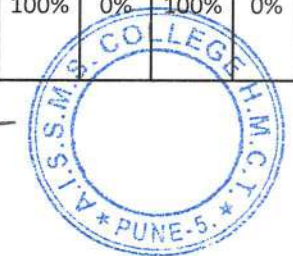
Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

Class: Final Yr. BHMCT I

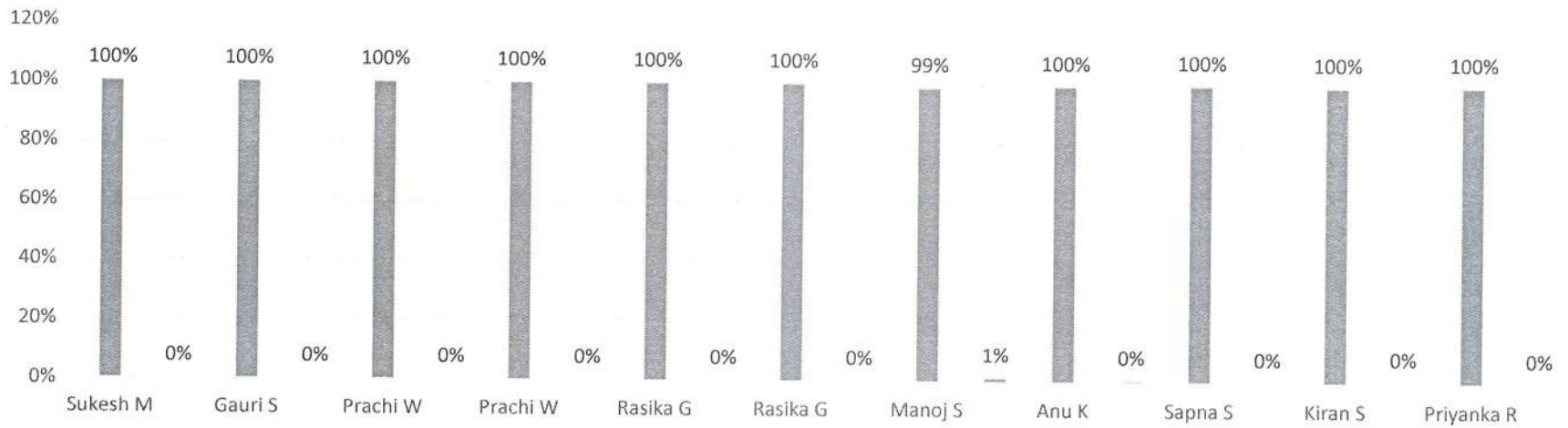
Subject	Sp. in Food Production Mgmt II TH		Sp. in Food Production Mgmt II PR		Sp. in F& B Service Mgmt- II TH		Sp. in F& B Service Mgmt- II PR		Sp. in Accommodation Operations II TH		Sp. in Accommodation Operations II PR		Disaster Management		Total Quality Management		Environment Science		Research Methodology		Tourism Operations			
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Faculty	Sukesh M		Gauri S		Prachi W		Prachi W		Rasika G		Rasika G		Manoj S		Anu K		Sapna S		Kiran S		Priyanka R			
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do you benefit from the classes conducted by your teachers	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Are the lectures conducted on time	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do teachers revise important topics with you	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	100%	0%	100%	0%	100%	0%	100%	0%
Is the teacher audible and clear during online sessions	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	98%	2%	100%	0%	97%	3%	100%	0%	100%	0%
Does the online teaching session help better understanding	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%

Sonali



Do you perceive that most students understand the topics taught	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%	100%	0%	100%	0%	100%	0%	100%	0%
Average	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	99%	1%	100%	0%	100%	0%	100%	0%	100%	0%
Signature											Rasika	Rasika	Manoj									

Final Year BHMCT I



Donali





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SHRI MALOJIRAJE CHHATRAPATI
Honorary Secretary

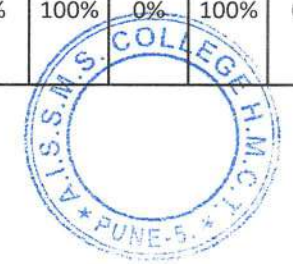
Dr. SONALI JADHAV
Principal

Faculty Feedback - Odd Semester 2023 - 2024

Class: Final Yr. BHMCT II

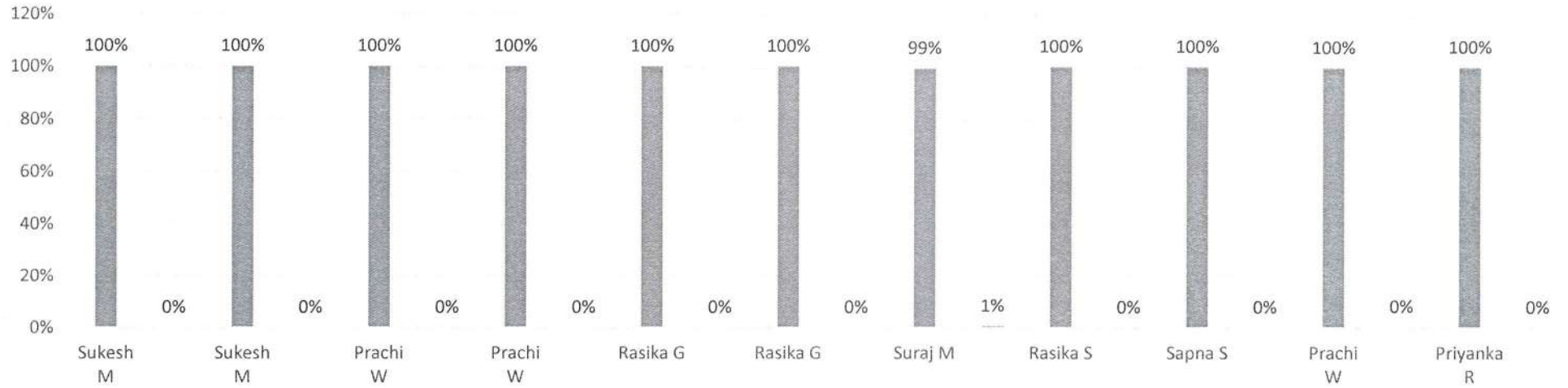
Subject	Sp. in Food Production Mgmt- II TH		Sp. in Food Production Mgmt- II PR		Sp. in F& B Service Mgmt- II TH		Sp. in F& B Service Mgmt- II PR		Sp. in Accommodation Op II TH		Sp. in Accommodation Op II PR		Disaster Management		Total Quality Management		Environment Science		Research Methodology		Tourism Operations			
	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Faculty	Sukesh M		Sukesh M		Prachi W		Prachi W		Rasika G		Rasika G		Suraj M		Rasika S		Sapna S		Prachi W		Priyanka R			
Parameters	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO	YES	NO
Are you satisfied with the teaching methodology or teaching aids used	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%
Do you benefit from the classes conducted by your teachers	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	100%	0%
Are the lectures conducted on time	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Are you satisfied with the syllabus covered	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do teachers revise important topics with you	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Is the teacher audible and clear during online sessions	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	100%	0%	100%	0%	100%	0%	100%	0%
Does the online teaching session help better understanding	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Do you think teachers are well organized and prepared when they conduct classes	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%

Sonali



Do you perceive that most students understand the topics taught	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Average	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	99%	1%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%
Signature									Rasika	Rasika	Rasika				Rasika									

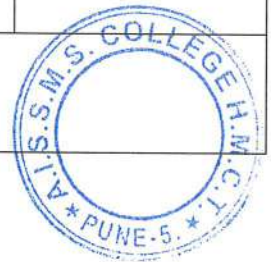
Final Year BHMCT II



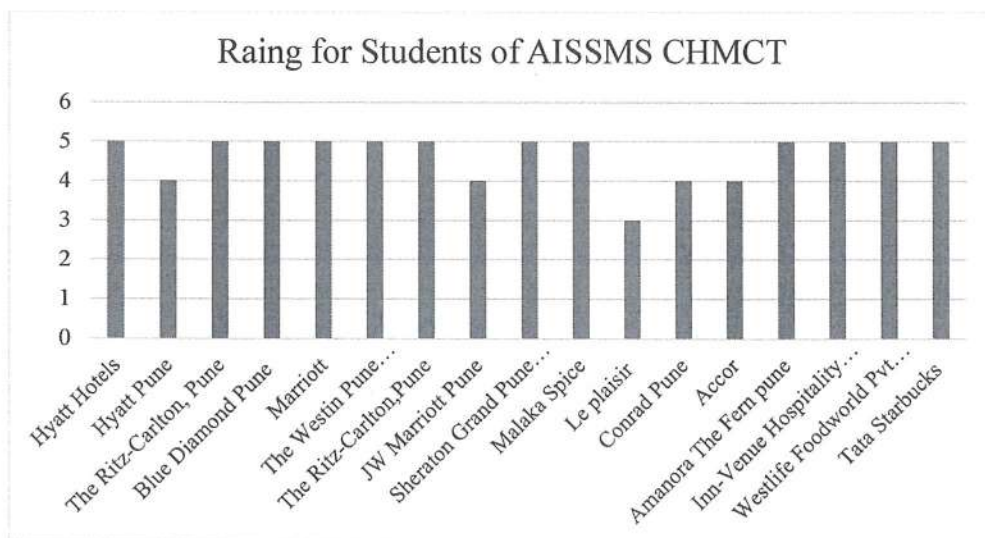
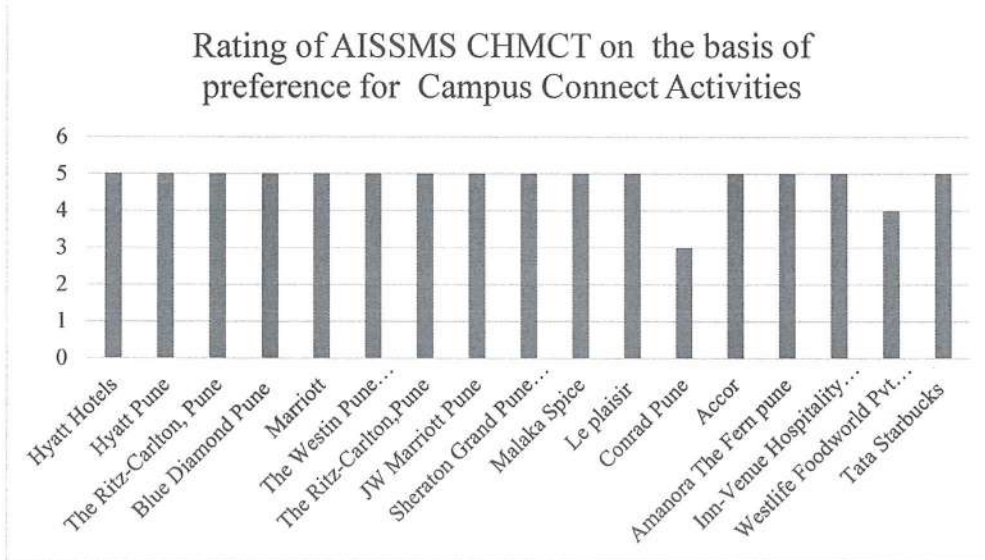
Souali



AISSMS COLLEGE OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY SHIVAJINAGAR, PUNE		STUDENTS DISSATISFACTION ACTION PLAN 2023-24- Odd Semester		CONTROLLED COPY NO.
INPUT	DISSATISFACTION / EXPECTATIONS	ACTION PLAN TAKEN	TARGET DATES/ RESPONSIBILITY	EFFECTIVNESS OF ACTION PLAN
	No dissatisfaction	All feedbacks above 75%		
		Principal	<i>Sarali</i>	



Employer's Feedback for 2023-24



Sonali
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 AND CATERING TECHNOLOGY, PUNE-5.

Sr. No.	Name	Designation	Name of your Organization	Please provide any feedback/suggestions for AISSMS CHMCT, its Faculty and/or Students	Action Plan
1	Didhiti Chopra	Learning Specialist	Hyatt Regency Hotels	The students are well groomed and taught by the faculty. It is evident through their demonstration that the institute instils learning from a theoretical, practical and current industry functioning perspective to keep the students updated. We are pleased and proud to be associated with AISSMS.	No action plan since all feedback is positive
2	Nitin Shevde	Director of Human Resources	Hyatt Pune	We are associated with AISSMS for Internship and Campus placements. Looking forward for continued relationships. Many thanks. Regards. Nitin Shevde.	No action plan since all feedback is positive
3	Kavindra Tewari	Human Resources Manager	The Ritz-Carlton, Pune		
4	Asha Suvarna	H. R. Manager	Blue Diamond Pune		
5	Nehal surti	L&d manager	Marriott		
6	Kumar Mekala	Human Resources Associate	The Westin Pune Koregoan Park		
7	Asmita Deshpande	Learning and Development Manager	The Ritz-Carlton, Pune		
8	Amit Shinde	Assistant Manager Training	JW Marriott Pune	Overall, we as a hotel are satisfied with students.	No action plan since all feedback is positive
9	Nikita J Abhyankar	Quality and Training Manager	Sheraton Grand Pune Bund Garden Hotel	None	
10	Shweta Singh	Hr Manager	Malaka Spice	None	
11	Ravindran mayan	Operations Manager	Le plaisir		
12	Pranjali Gangathade	HR & L&D Associate	Conrad Pune	Insightful and helpful faculty. The horizon for placements could be broadened beyond our 4 core departments. Conducting trainings and career sessions for revenue/sales/finance/HR could help.	Initiated sessions - Guest lectures in Revenue Management and HR done.



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Sonali

13	Neha Pant	L&D Manager	Accor	Love the hospitality of the students and the faculty. The students hold a lot of potential and are given right support to be the future leaders of the industry.	No action plan since all feedback is positive
14	Omera Shah	H. R. Manager	Amanora The Fern pune	Very sincere and disciplined students	No action plan since all feedback is positive
15	Sachin Pardeshi	General Manager	Inn-Venue Hospitality Management Pvt Ltd	Professional and approachable Faculty members. They are always open for feedbacks and suggestions. Most of the time they go out of the way to support the industry needs. Students are well groomed and obedient. They are eager to learn and easily adaptable of any situation. Students and punctual and been trained to become good hospitality leaders.	No action plan since all feedback is positive
16	Katyayani Banawalikar	Deputy Manager - Campus	Westlife Foodworld Pvt Ltd (McDonald's India)	Request the students to join the connect calls	Online call missed by 2 selected students (MT Programme). Counselling and did the needful.
17	Gaurav Dawkhare	District Manager	Tata Starbucks	Encourage students to do Part time & If lectures can be flexible who opt for Part time jobs. Just a Suggestion.	Students working with Starbucks under 'Weekend Skilling'. Also multiple exemptions given for extra duties/requests for help during busy operations

Samer D.

Sonal

Employee Feedback 2023 - 2024

A	WORK PLACE AND RESOURCES	Score
1	Availability of resources needed for efficient working in the college. Availability and accessibility of information systems for effective job performance.	88.57%
2	Availability and accessibility of information systems for effective job performance.	75.43%
3	Availability and maintenance of comfortable and safe work place.	85.14%
4	Work life balance and stress free environment.	64.57%
B	ORGANISATIONAL COMMUNICATION	
1	Transparency in sharing of information and knowledge with in the organisation	83.43%
2	Approachability of the Principal for professional and personal issues.	73.71%
3	Grievance handling mechanism	80.57%
C	EMPLOYEMENT PRACTICES	
1	Transparency in employment policy of the college.	81.14%
2	Salary and compensation competence with similar jobs elsewhere.	80.57%
3	Promotion policies	77.14%
4	Encouragement and practise of teamwork is in the college.	80.00%
5	Fair implementation of Employment practises.	69.71%
6	Feeling of team work and cooperation in the college.	77.71%
D	QUALITY AND CUSTOMER FOCUS	
1	Maintenance of high quality standards in general operations and in teaching- learning process.	82.29%
2	Dynamism in framing and implementation of the organisation's quality policy.	80.00%
3	Focus on students development and student's centric activities.	76.00%
E	OPPORTUNITIES AND GROWTH	
1	Adequacy of opportunities of professional growth in the organisation.	82.86%
2	Management's encouragement for professional development and advancement.	85.71%



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AND CATERING TECHNOLOGY, PUNE-5.

INPUT	DISSATISFACTION/ EXPECTATIONS	ACTION PLAN TAKEN	TARGET DATES/ RESPONSIBILIT Y	EFFECTIVNESS OF ACTION PLAN
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Work life balance
& stress free
Environment
Approachability
of Principal for
professional &
personal issues.
Fair implementation
of employment
practices.

Workshop on
time mgmt.

March 2025

Principal Sonali)