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**[0607]-301/23/M.Sc. HS**

**S. Y. M.Sc. Hospitality Studies (Sem. III) Examination, 2023**

**CC- 301 Organizational Behavior**

**(2022 Pattern)**

**Time: 2 Hrs 30 Mins**

**Maximum Marks: 50**

**Instructions: -**

- i. Q.1 is **compulsory**.
- ii. Solve **any four** Q2. to Q.6
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any five) (10 Marks)**

- a. Halo effect
- b. Type A personality
- c. Emotional Quotient
- d. Ethics
- e. Organizational Behaviour
- f. Stereotyping
- g. Group dynamics

**Q.2. Attempt the following (10 Marks)**

- a. Explain the factors affecting Perception.
- b. Explain the role of Workplace Ethics.

**Q.3. Explain in Brief (10 Marks)**

- a. Describe various types of Attitude.
- b. Define Team. Explain any 2 types of teams.

**Q.4. Write in Detail (Any Two) (10 Marks)**

- a. Define Value. Explain cultural differences in values at workplace.
- b. Explain various approaches to organizational conflict.
- c. State the characteristics of Organizational Culture.

**Q.5. Write Short Notes (Any Two) (10 Marks)**

- a. Big 5 traits model of personality.
- b. Dominant Culture
- c. Managing Diversity at workplace

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Explain any 5 causes of stress.
- b. Explain any 5 characteristics of group.
- c. Discuss the various steps in Learning process.

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[0607]-302/23/M.Sc. HS

S. Y. M.Sc. HS (Sem. III) Examination, 2023

CC 302 Entrepreneurship and New Venture

(2022 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any 5) (10 Marks)**

- Take Off
- SIDBI
- Franchising
- Sole proprietorship
- Mergers
- E-Commerce
- Bureaucracy

**Q.2. Attempt the following (10 Marks)**

- Write a note on Sources of Finance
- What are the Problems faced by women entrepreneurs

**Q.3. Explain in Brief (10 Marks)**

- Entrepreneurial Characteristics to be successful?
- List down 05 Types of Entrepreneurs. Explain any 01.

**Q.4. Write in Detail (Any Two) (10 Marks)**

- Explain how a venture can be closed?
- Write a note on growth of Entrepreneurship in India
- Write in brief about Social Responsibility of an Entrepreneur

**Q.5. Write Short Notes (Any Two) (10 Marks)**

- Explain FDV in detail.
- Write a note on Entrepreneurial Failure and pitfalls theory.
- Explain Gratuity and Employers State Insurance.

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Write about any two Government Schemes for Financial support to Budding Entrepreneurs
- b. Write a note on how to Identify and Evaluate the Opportunity for a business.
- c. Note down your study about any one Indian Entrepreneur

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[0607]-303A/23/M.Sc. HS

S. Y. M.Sc. HS (Sem. III) Examination, 2023

CC 303 A Responsible Practices in Tourism & Hospitality Industry

(2022 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- Greenhouse Gas (GHG)
- Carbon Footprint
- Renewable Energy
- Circular Economy
- Life Cycle Assessment (LCA)
- Biodiversity
- Carbon Neutral
- Sustainable Development Goals (SDGs)
- Eco-efficiency
- Environmental Justice
- Water Footprint
- Corporate philanthropy

**Q.2. Attempt the following**

- Write the pros and cons of social responsibility **(5 Marks)**
- Write the various Sustainable Practices in the Tourism and Hospitality Industry. **(5 Marks)**

**Q.3. Explain in Brief**

- Corporate Citizenship Model of CSR **(5 Marks)**
- Fundamental Pillars of Governance **(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- Explain the concept of Corporate philanthropy and Corporate Citizenship.
- Explain the role of the following Stakeholders in CSR- Government & NGO's.
- Write the Role of tourists in responsible tourism and the environment.

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- a. CSR Strategy of IATA & FHRAI
- b. CSR Initiatives undertaken by ITC & Taj
- c. Rules for the Hospitality sector in regards to infrastructure, waste disposal, pollution.

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. What are the various Sustainable Practices in Tourism and Hospitality Industry that can be implemented?
- b. Explain the Concept of Charity & Corporate Sustainability
- c. Write the Carroll's model of CSR

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[0607]-305/23/M.Sc. HS

S. Y. M.Sc. HS (Sem. III) Examination, 2023

DSE-305 Research Methodology- I

(2022 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. Q.1 is **compulsory**.
- ii. Solve **any four** Q2. to Q.6
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any five)**

**(10 Marks)**

- a. Research
- b. Plagiarism
- c. Hypothesis
- d. Population
- e. Questionnaire
- f. Citation
- g. Sample

**Q.2. Attempt the following**

a. Describe any five types of research?

**(5 Marks)**

b. What are the various methods of collecting data?

**(5 Marks)**

**Q.3. Explain in Brief**

a. How will you ensure quality in research?

**(5 Marks)**

b. What are the features of research design?

**(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

a. Enumerate the steps involved in Research Report writing

b. Write characteristics of good research.

c. Write any 5 limitations of sampling.

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

a. Research Problem

b. Literature Review

c. References

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Distinguish between primary data and secondary data.
- b. Suggest objectives and sampling technique which can be adopted for the Research title: “The changes that have taken place in education during the Covid-19 period”
- c. Enlist the steps involved in data processing

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