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**[0607]-101/23/BScHS**

**F. Y. B.Sc. H.S. (Sem. I) Examination, 2023**

**CC - 101 Food Production - I**

**(2021 Pattern)**

**Time: 2 Hrs 30 Mins**

**Maximum Marks: 50**

**Instructions: -**

- Q.1 is **compulsory**.
- Solve **any four** from Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (any 10)**

**(10 Marks)**

- Palette knife
- LPG
- Conduction
- Flash Point
- Chef de Partie
- Aubergine
- Saucier
- Commi
- Honeydew
- Boucher
- Fluting
- Beating

**Q.2. A** Explain the objectives of cooking.

**(5 Marks)**

**B** Explain the following methods of cooking: - Boiling, Steaming, Stewing, Roasting & Baking.

**(5 Marks)**

**Q.3. A** Classify kitchen equipment by its mode of use with two examples of each.

**(5 Marks)**

**B** What are condiments and list four examples for the same

**(5 Marks)**

**Q.4. Solve any two**

**(10 marks)**

- List and explain five types of fuels used in kitchens.
- List five duties of an Executive Chef
- Discuss cooking is Art and Science

**Q.5. Solve any two**

**(10 marks)**

- A** State five rules to be observed for frying.
- B** List two examples for the following
  - i. Vegetable oil
  - ii. Animal fat
  - iii. Sweeteners
  - iv. Fruit vegetable
  - v. Cereals
- C** Classify fruits giving two examples of each

**Q.6. Solve any two**

**(10 marks)**

- A** Explain the importance of personal hygiene in the kitchen.
- B** Give any five criteria for selecting a Microwave Oven.
- C** Discuss any two types of accidents commonly occurred in the kitchen and give preventive measures for the same.

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[0607]-102/23/B.Sc. HS

F. Y. B.Sc. HS (Sem. I) Examination, 2023

CC 102 Food and Beverage Service I

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- Coffee Shop
- Vending Machine
- Flatware
- Serviette
- IRD
- Sommelier
- CCG
- American Service
- KOT
- Cover
- Dummy Waiter
- Aboyeur

**Q.2. Attempt the following**

- Enlist and discuss any 5 Food and Beverage outlets of the hotel. **(5 Marks)**
- Explain with the help of illustration the non-commercial catering establishments. **(5 Marks)**

**Q.3. Explain in Brief**

- What is EPNS? Discuss the various types of Glassware used in F&B outlets. **(5 Marks)**
- List down any five special equipment with its uses. **(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- Draw Organizational Structure of F&B department of a 5-star hotel.
- Enlist and explain the various attributes of Good Waiter.
- Define Menu. Explain the various types of Menu.

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- a. Types of Buffet.
- b. Gueridon Service.
- c. Kiosk.

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Explain the Triplicate Checking System of KOT with diagram.
- b. Explain the growth of hospitality industry in India.
- c. What is Mise-en-place? List down the various activities performed during Mise-en-place.

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[0607]-103/23/B.Sc. HS

F. Y. B.Sc. HS (Sem. I) Examination, 2023

CC103 Housekeeping  
(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- GRA
- Suite Room
- Job Description
- Cabana
- Grandmaster Key
- Twin Room
- SOP
- Duplex
- Master key
- OOO
- Laundry
- R3

**Q.2. Attempt the following**

- Enlist & explain any five manual cleaning equipment. **(5 Marks)**
- Give any five attributes that a housekeeping staff needs to possess. **(5 Marks)**

**Q.3. Explain in Brief**

- Define Front of the House areas. Give any 5 Front of the House areas. **(5 Marks)**
- Draw the Housekeeping department hierarchy for a medium hotel. **(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- Give any five rules of the house for the Housekeeping staff.
- Give any five safety measure for the staff while handling cleaning equipments.
- Explain any five duties & responsibilities of the Executive Housekeeper.

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- a. Explain various Types of Keys found in Hotel
- b. Explain coordination of Housekeeping with Stores and Engineering
- c. Give any 5 principles of cleaning.

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Give any five purchase criteria of cleaning agents.
- b. Enlist any 5 Room supplies or Amenities kept in the Room and it's placement.
- c. Enlist and explain any 5 Sections of the Housekeeping Department

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[0607]-104/23/B.Sc. HS

F. Y. B.Sc. HS (Sem. I) Examination, 2023

SEC-104 Introduction to Front Office

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is *compulsory*.
- Solve *any four* Q2. to Q.6
- All questions carry *equal marks*.
- Draw* diagrams wherever *necessary*.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- Check-in
- Suite
- Skipper
- Master Key
- Waitlist
- DND
- Rack rate
- FIT
- HRACC
- No Show
- Full Board
- Check-out

**Q.2. Attempt the following**

- Write any 5 rules of the house that are applicable to the staff.
- Write the importance of Hospitality.

**(5 Marks)**

**(5 Marks)**

**Q.3. Explain in Brief**

- Explain the stages in the guest cycle.
- Write the functions carried out by the bell desk.

**(5 Marks)**

**(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- Enlist any 5 types of keys used in hotels.
- Explain any five types of room rates.
- Explain any 5 sub-sections of Front Office department

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- Meal plan
- Oberoi Group of Hotels
- Alternative Accommodations

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Write the function carried out by the front office at the time of guest arrival.
- b. Classify hotels on the basis of their location
- c. What are the different personality traits a Front office person needs ?

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[0607]-105/23/B.Sc. HS

F. Y. B.Sc. HS (Sem. I) Examination, 2023

CC – AECC 105 Environment Science I

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is *compulsory*.
- Solve *any four* Q2. to Q.6
- All questions carry *equal marks*.
- Draw* diagrams wherever *necessary*.

**Q.1 Explain the terms (Any five)**

**(10 Marks)**

- Land Degradation
- Ozone layer depletion
- Nature of Environmental studies
- Deforestation
- Global Warming
- Aquatic Ecosystem
- Disaster

**Q.2. Attempt the following**

- What are the basic principles of identification of aquatic animals?
- What is energy flow in Eco-systems?

**(5 Marks)**

**(5 Marks)**

**Q.3. Explain in Brief**

- Functions of eco-systems.
- Need of Environmental studies.

**(5 Marks)**

**(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- Write in brief about Water Prevention Act.
- Biogeographic zones of India
- Tribal Population and their rights

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- a. Explain in detail In-situ and Ex-situ conservation of biodiversity.
- b. What is Wildlife Protection Act?
- c. Impacts of climate change on human communities.

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. What is acid rain? Explain the causes and control measures of it.
- b. Give the difference between renewable and non-renewable energy sources.
- c. What is impacts of human population on environment?

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[0607]- 201/23/B.Sc. HS

F. Y. B.Sc. HS (Sem. II) Examination, 2023

CC 201 Food Production-II

(2022 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- Mise-en-place
- Roux
- Sauté
- Slicing
- Deep-frying
- Stirring
- Cutting
- Blanching
- Emulsion
- Mixing
- Boiling
- Mirepoix

**Q.2. Attempt the following**

- Classify Salads and discuss the various components of a Salads **(5 Marks)**
- How are vegetables classified? Discuss the effects of heat on Vegetables. **(5 Marks)**

**Q.3. Explain in Brief**

- Classify & Describe Sauce. Explain the thickening agents used in sauce. **(5 Marks)**
- Explain Pre-Preparation Method. With suitable Examples **(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- Draw and label neatly the structure of Egg.
- Write in details Utility in the current trends and market about Convenience food.
- Define & Importance of merits and de-merits Convenience food.

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- a. Objectives of cooking
- b. Convenience foods
- c. Types of Salads dressings

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Name the Mother Sauces. Write the recipes of 1 lit. Of Béchamel Sauce.
- b. Explain in details Parts of Sandwiches
- c. Define Stock. Write the recipes of 1 lit of Vegetable Stock

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[0607]-202/23/B.Sc. HS

**F. Y. BSC (Sem. I) Examination, 2023**  
**CC 202 – Food and Beverage Services - II**  
**(2021 Pattern)**

**Time: 2 Hrs 30 Mins**

**Maximum Marks: 50**

**Instructions: -**

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- Café Complet
- California menu
- Buffet froid
- Minibar
- Cyclic Menu
- Squashes
- Mineral Water
- Supper
- Potage
- Fondue
- IRD
- Elevenes

**Q.2. Attempt the following**

- Differentiate between Table d' hote menu and A la carte menu.
- Differentiate between English breakfast and American breakfast.

**(5 Marks)**

**(5 Marks)**

**Q.3. Explain in Brief**

- Draw the sample format of door knob card and explain its importance
- Define non-alcoholic beverages. Classify with suitable examples

**(5 Marks)**

**(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- Define Sandwich and Explain any four types of Sandwiches.
- Plan a 4 course French classical menu with suitable accompaniments
- Name 2 types of coffee and explain any 2 methods of coffee making.

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- a. Explain cycle of service for IRD in detail.
- b. What points should be considered while planning a menu
- c. Explain components of Frozen Dessert and 2 types of Frozen dessert

**Q.6. Answer the following Questions (Any five)**

**(10 Marks)**

- a. Two types of Speciality Tea
- b. Two compound Salads
- c. Two Breakfast Breads
- d. Two International Brand of Still Water
- e. Two Soft Cheese.
- f. Two Nourishing beverage

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**[0607]-203/23/B.Sc. HS**

**F. Y. B.Sc. HS (Sem. II) Examination, 2023**

**CC 203 Accommodations Operations I**

**(2021 Pattern)**

**Time: 2 Hrs 30 Mins**

**Maximum Marks: 50**

**Instructions: -**

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- Log book
- Sico bed
- Spring cleaning
- PMS
- GIT
- FIT
- BTC
- GSTS
- Twin room
- Grand Master Key
- GHC

**Q.2. Attempt the following**

- Define Lost & Found and classify with suitable example.
- Describe any 5 duties of Control desk supervisor.

**(5 Marks)**

**(5 Marks)**

**Q.3. Explain in Brief**

- Explain mail handling procedure followed in the hotels.
- Discuss the rule of the floor for staff.

**(5 Marks)**

**(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- Mention the cleaning procedure for restaurant, followed in hotels.
- Explain the different types of bedding used while making a bed.
- Discuss the procedure for room change – dead move and live move

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- a. Opening of the house
- b. Weekly cleaning of Swimming Pool
- c. Second Service procedure

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Discuss the role of a GRE in the hotel.
- b. Explain the arrival procedure for VIPs
- c. Describe the cleaning procedure for an occupied room.

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[0607]-204 A/23/B.Sc. HS

F. Y. B.Sc. HS (Sem. II) Examination, 2023

DSE -204 A Basic French  
(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is *compulsory*.
- Solve *any four* Q2. to Q.6
- All questions carry *equal marks*.
- Draw* diagrams wherever *necessary*.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- Bistro
- Fumé
- Du jour
- Carafe
- Les champignons
- Au Bleu
- Courgette
- Gueridon
- Au gratin
- Dariole
- Bonsoir
- Mise en place

**Q.2. Give equivalents of the following**

- In French- Banana, Thursday, Ginger, Sugar, Rice, **(5 Marks)**
- In English- Chou-fleur, Poulet, Fromage, Pomme de terre, Dimanche **(5 Marks)**

**Q.3. Answer in brief**

- Draw the flowchart of the Restaurant Brigade **(5 Marks)**
- Plane a five course French Classical menu giving one example for each course in French **(5 Marks)**

**Q.4. Conjugate the following verbs given in the brackets in the present tense and rewrite the sentences (Any 10) (10 Marks)**

- Je ..... (parler) Française.
- Elle ..... (s'appeler) Sophie

- c. Il ..... (avoir) une voiture.
- d. Mon frère ..... (aller) au café.
- e. Ils ..... (manger) des pommes
- f. Vous ..... (voyager) avec tes parents?
- g. Il ..... (chanter) bien
- h. Je ..... (boire) du jus d'orange
- i. J' ..... (avoir) un stylo.
- j. Elle ..... (faire) un gateau pour la soiree
- k. Je ..... (pouvoir) vous aider?

**Q.5. Give of the following in French (Any 2)**

**(10 Marks)**

- a. Nommez 5 fruits de mer
- b. Nommez 5 légumes
- c. Nommez 5 fromage

**Q.6. Write the following in French**

**(10 Marks)**

- a. Write the numbers in French –  
29  
41  
76  
100,  
39

- b. Write the date in French-
  1. Monday 18<sup>th</sup> June 2001
  2. Friday 4<sup>th</sup> March 2022
  3. Sunday 7<sup>th</sup> August 2010
  4. Thursday 31<sup>st</sup> May 2012
  5. Saturday 9<sup>th</sup> July 2008

- c. What time is it?
  1. 12 noon
  2. 01:45 am
  3. 2 pm
  4. 7 pm
  5. 8:30 am

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[0607]-204 B/23/B.Sc. HS

F. Y. B.Sc. HS (Sem. II) Examination, 2023  
DSE-204 B Computer Fundamentals  
(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any Ten) (10 Marks)**

- Hardware
- Windows
- DVD
- Recycle bin
- RAM
- Stylus
- Ctrl-C

**Q.2. Attempt the following (5 Marks)**

- Write advantages of computers (5 Marks)
- Explain Virus and Enlist any three types of Virus (5 Marks)

**Q.3. Explain in Brief (5 Marks)**

- Explain Application Software and give 3 examples of it. (5 Marks)
- Write a short note on Scanning devices. (5 Marks)

**Q.4. Write in Detail (Any Two) (10 Marks)**

- Explain Home Menu in MS Excel
- What is Transition in MS PowerPoint? Name any 3 transition effects.
- Explain the function of Insert Menu in MS Word

**Q.5. Write Short Notes (Any Two) (10 Marks)**

- Input devices
- Slide Animation
- Windows Accessories

**Q.6. Answer the following Questions (Any Two) (10 Marks)**

- Enlist any 5 types of Charts in Excel
- Is it right to say that Hardware and software are interdependent? Explain your answer with an example.
- How to insert pictures in MS PowerPoint? Explain with example

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[0607]-205/23/B.Sc. HS

F. Y. B.Sc. HS (Sem. II) Examination, 2023

AECC 205 Communication Skills -English

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is **compulsory**.
- Solve **any four** Q2. to Q.6
- All questions carry **equal marks**.
- Draw** diagrams wherever **necessary**.

**Q.1 Explain the terms (Any Ten)**

**(10 Marks)**

- Vertical communication
- Listening
- Communication
- Kinesics
- Past Tense
- Internal Communication
- Pronoun
- Sender
- Decoder
- Mass communication
- Reading
- Extempore

**Q.2. Attempt the following**

a. What is the purpose and scope of communication?

**(5 Marks)**

b. **I. Choose the appropriate preposition and fill in the blank.**

**(5 Marks)**

**(by, to, from)**

1. Alcohol is injurious \_\_\_\_\_ health.

2. The house is occupied \_\_\_\_\_ his friend.

**II. Change the following sentences into given tenses.**

1. She is playing guitar. (Change to Simple Past tense)

2. Anand is cooking. (Change to Present Perfect tense)

3. They were singing loudly. (Change into Present continuous)

**Q.3. Explain in Brief**

- a. List the elements of communication process. Explain the importance of feedback in communication. **(5 Marks)**
- b. Give five advantages of Oral communication **(5 Marks)**

**Q.4. Write in Detail (Any Two)**

**(10 Marks)**

- a. Write down the step-by-step process of reading.
- b. Explain in detail, any two types of communication.
- c. What is the importance of proper dressing and grooming for hotel staff?

**Q.5. Write Short Notes (Any Two)**

**(10 Marks)**

- a. International Etiquette and mannerism
- b. Body language
- c. Telephone etiquette

**Q.6. Answer the following Questions (Any Two)**

**(10 Marks)**

- a. Correct the following sentences
- i. I am correct no, Madam?
- ii. All my family members love bakery products.
- iii. They plays music.
- iv. I am from Pune only
- v. Girish and Hasan is making noise.
- b. Write down any five Email etiquette
- c. What is the need to possess good listening skills?

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