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[0607]-101/23/HS/B

F.Y. B.Sc. Hospitality Studies (Sem. I) Examination, 2023

CC- 101 Food Production – I

(2021 Credit Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1** is compulsory.
- ii. Solve **any 4** questions from **Q.2 to Q.6**.
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Write the effects of heat on: Protein, Fats, Carbohydrates, Flavonoids & Anthocyanin.
- b. How to prevent Burns while working in kitchen?
- c. Define & Explain Radiation; The Heat Transfer Method with appropriate examples.
- d. Give the disadvantages of using Wood as a cooking fuel.
- e. Explain any 5 stages of Cooking Sugar.
- f. What do you understand by the term frying as a cooking method with example?

Q.2. Answer in brief (Any two)

(10 Marks)

- a. Define terms: Brat Pan, Pulverizer, Mandolin, Julienne & Rubbing in.
- b. Explain the Duties & Responsibilities of an Executive Chef.
- c. Write any 5 Points to be taken care while Boiling.
- d. Define Roasting and explain its types with examples.

Q.3 Long answer question

(10 marks)

- a. Describe the objective of cooking.
- b. Describe any 4 professional attributes of a Kitchen Personnel.

Q.4.a) Attempt the following

(5 Marks)

Group A	Group B
Hydrogenation	Sugar
Tropical	Elaichi
Bulb	Papaya
Cardamom	Garlic
Caramel	Nickel

b) Enlist 5 points for the selection of equipments.

(5 Marks)

Q.5. Write in Brief the following questions

- a. Draw the Hierarchical Diagram of Kitchen for a 5 Star Hotel. **(5 Marks)**
- b. Classify Fruits with examples. **(5 Marks)**

Q.6. Answer the following

- a. Draw the classification chart of cooking methods. **(6 Marks)**
- b. Explain any 4 Cuts of Vegetables with diagrams & description. **(4 Marks)**

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[0607]-102/23/HS/B

F.Y. B.Sc. Hospitality Studies (Sem. I) Examination, 2023

CC - 102 Food & Beverage – I

(2021 Credit Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Explain Any three types of F&B outlets?
- b. Classify and briefly explain Chinaware (Crockery)?
- c. Draw the organizational structure for Small Hotel?
- d. Explain American service, what are the Advantages?
- e. List and explain any two software used for Billing methods?
- f. Explain the following terms?
 1. Bain Marie
 2. Plate Warmer

Q.2. Answer in brief (Any two)

(10 Marks)

- a. What is Linen? List down the sizes of any 5 linen used in F&B service.
- b. Explain Room service and Gueridon service in Brief?
- c. List the attributes required for F&B service personnel?
- d. List the advantages & disadvantages of Disposables?

Q.3 Long answer question

- a. Draw & Explain Triplicate KOT system. **(6 Marks)**
- b. Differentiate between Discotheque and Night Club? **(4 Marks)**

Q.4.a) Attempt the following

(5 Marks)

- i. Food Truck
- ii. Kiosk
- iii. Fidelio
- iv. Plat du jour
- v. Sommelier

- b) Explain Commercial catering establishment with examples. **(5 Marks)**

Q.5. Write in Brief the following questions

- a. Explain Specialized service with any 2 suitable examples. **(5 Marks)**
- b. Explain the growth of hospitality industry in India. **(5 Marks)**

Q.6. Answer the following

- a. Explain the cover setup for traditional A la carte menu with suitable diagram? **(6 Marks)**
- b. Explain Russian service with its limitations. **(4 Marks)**

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[0607]-103/23/HS/B

F.Y. B.Sc. Hospitality Studies (Sem. I) Examination, 23

CC - 103 Housekeeping

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1** is compulsory.
- ii. Solve **any 4** questions from **Q.2 to Q.6**.
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. List any five popular brands of cleaning agents.
- b. List any five cleaning equipment and its use.
- c. List and explain types of keys.
- d. List any five amenities for VIP room.
- e. Explain the use of technology in housekeeping.
- f. Define Cabana, Lanai, Pent House.

Q.2. Answer in brief (Any two)

(10 Marks)

- a. Write and explain any five attributes of housekeeping staff.
- b. Explain employee safety while handling cleaning equipment in housekeeping.
- c. Draw a layout of Twin Room.
- d. Explain any five functions of housekeeping.

Q.3 Long answer question

- a. Explain the Job Description of Floor Supervisor with the help of format. **(6 Marks)**
- b. Draw the hierarchy of housekeeping department in medium size hotel. **(4 Marks)**

Q.4.a) Attempt the following

(5 Marks)

- i. Dutch Wife
- ii. Loofah
- iii. Johnny Mop
- iv. Floor pantry
- v. Back of the House

b) Write the purchase criteria for cleaning equipment.

(5 Marks)

Q.5. Write in Brief the following questions

- a. Write the co-ordination of housekeeping department with Engineering and Security. **(5 Marks)**
- b. What are the rules of the floor for housekeeping department? **(5 Marks)**

Q.6. Answer the following

- a. Explain storage criteria for cleaning agents. **(5 Marks)**
- b. Differentiate between computerized key and traditional key. **(5 Marks)**

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[0607]-104/23/HS/B

F.Y. B.Sc. Hospitality Studies (Sem. I) Examination, 2023

SEC - 104 Introduction to Front Office

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1** is compulsory.
- ii. Solve **any 4** questions from **Q.2 to Q.6**.
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Master Key
- b. Bermuda plan
- c. PMS
- d. Full board
- e. Heritage Hotel
- f. Overbooking

Q.2. Answer in brief (Any two)

(10 Marks)

- a. Describe any five personality traits of front office personnel.
- b. Explain the importance of hospitality and tourism.
- c. Discuss any five types of meal plans.
- d. Differentiate between bell desk and concierge.

Q.3 Long answer question

- a. Explain the stages of guest cycle.
- b. Draw the layout of front office sections.

(6 Marks)

(4 Marks)

Q.4.a) Attempt the following

(5 Marks)

- i. FHRAI
- ii. HRACC
- iii. Downtown Hotel
- iv. Guaranteed Reservation
- v. Cabana

b) Explain any five types of room rates.

(5 Marks)

Q.5. Write in Brief the following questions

- a. Discuss any five modes of reservations. **(5 Marks)**
- b. Explain the duties and responsibilities of Front Office manager. **(5 Marks)**

Q.6. Answer the following

- a. Explain the classification of hotels based on the level of service. **(6 Marks)**
- b. Explain the front office hierarchy in small hotel. **(4 Marks)**

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[0607]-105/23/HS/B

F.Y. B.Sc. Hospitality Studies (Sem. I) Examination, 2023

AECC - 105 Environmental Science

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1** is compulsory.
- ii. Solve **any 4** questions from **Q.2 to Q.6**.
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Land Degradation
- b. Habitat Loss
- c. Industrial Waste
- d. Ozone layer depletion
- e. Wind Energy
- f. Nature of Environmental studies.

Q.2. Answer in brief (Any two)

(10 Marks)

- a. Tribal Population and their rights
- b. Functions of eco-systems
- c. Non-renewable energy sources
- d. Biogeographic zones of India

Q.3 Long answer question

- a. What is Water Prevention Act, write in brief?
- b. What are the various causes of Soil Pollution?

(6 Marks)

(4 Marks)

Q.4.a) Attempt the following

(5 Marks)

- i. Earthquake
- ii. Disaster
- iii. Biological Invasions
- iv. Carnivores Animals
- v. Pesticides

b) Explain the Need of Environmental studies.

(5 Marks)

Q.5. Write in Brief the following questions

- a. Impacts of climate change on human communities. **(5 Marks)**
- b. What are the basic principles of identification of aquatic animals? **(5 Marks)**

Q.6. Answer the following

- a. Write in brief about environmental communication and public awareness. **(6 Marks)**
- b. What is energy flow in Eco-systems? **(4 Marks)**

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[0607]-201/23/HS/SP

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC 201 Food Production II

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1** is compulsory.
- ii. Solve **any 4** questions from **Q.2 to Q.6**.
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Personal Hygiene
- b. Fond de Cuisine
- c. Remouillage
- d. Minestrone
- e. Stewing
- f. Sunny Side Up

Q.2. Answer in brief (Any 2)

(10 Marks)

- a. Draw a neatly labelled diagram of an Egg.
- b. Care to be taken for Salad Making
- c. Attributes of a Kitchen Personnel
- d. Write One Liter recipe of Brown Stock

Q.3 Long answer question

- a. Define Convenience Foods and mention Five advantages.
- b. Explain Types of Frying

(6 Marks)

(4 Marks)

Q.4.a) Attempt the following

(5 Marks)

- i. Fish Fumet
- ii. Acidulated Cream
- iii. Brown Roux
- iv. Chowder
- v. Canned Food

b) Uniform and Protective clothing required in the Kitchen department.

(5 Marks)

Q.5. Write in Brief the following questions

- a. Explain the Hygiene and Safety practices to be followed in the kitchen department. (5 Marks)
- b. List down Selection Criteria of Vegetables (5 Marks)

Q.6. Answer the following

- a. Define Stock and explain the types of Stock. (5 Marks)
- b. Variety of Breads used for Sandwich making (5 Marks)

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[0607]-201/23/HS/R

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC 201 Food Production II

(2021 Credit Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Beurre Manie
- b. Chalaze
- c. Sautéing
- d. HACCP
- e. Consommé
- f. Salad Dressing

Q.2. Answer in Brief (Any two)

(10 Marks)

- a. Briefly explain parts of Salad
- b. Difference between Hollandaise and Mayonnaise
- c. Types of Closed Sandwich
- d. Define Convenience Foods and mention Four disadvantages.

Q.3 Long answer question

- a. Explain the Kitchen coordination with other hotel departments. **(6 Marks)**
- b. Name Four International Classical Salads with their country of origin. **(4 Marks)**

Q.4.a) Attempt the following

(5 Marks)

- i. Blond Roux
- ii. Melba Sauce
- iii. Aspic
- iv. Court Bouillon
- v. Scotch Broth

b) Discuss the Chefs Uniform in detail.

(5 Marks)

Q.5. Write in Brief the following questions

- a. Explain duties and responsibilities of Sous Chef.
- b. What are the objectives of cooking?

(5 Marks)

(5 Marks)

Q.6. Answer the following

- a. List Dry methods of Cooking and explain any two in detail
- b. Define Stock and explain the elements of Stock.

(5 Marks)

(5 Marks)

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[0607]-201/23/HS/RE

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC 201 Food Production II

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Roux
- b. Mirepoix
- c. Bouquet garni
- d. Smoking Point
- e. Braising
- f. Green Ring

Q.2. Answer in Brief (Any 2)

(10 Marks)

- a. Parts of Sandwich
- b. Convenience Foods
- c. Types of Fried Eggs.
- d. List the ingredients of Hollandaise Sauce and mention any two dishes using Hollandaise sauce.

Q.3 Long answer question

- a. Explain in detail different Thickening Agents used in Sauces. **(6 Marks)**
- b. Difference between poaching and boiling. **(4 Marks)**

Q.4.a) Attempt the following

(5 Marks)

- i. Grilling
- ii. Shallow Frying
- iii. Crouton
- iv. White Roux
- v. Maitre d'hotel Butter

b) What are the aims of cooking?

(5 Marks)

Q.5. Write in Brief the following questions

- a. Explain Duties and responsibilities of Executive Chef (5 Marks)
- b. List Moist methods of Cooking and explain any two in detail (5 Marks)

Q.6. Answer the following

- a. Selection methods of Eggs (5 Marks)
- b. Define Béchamel Sauce and give Three Derivatives (5 Marks)

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[0607]-202/23/HS/SP

First Year B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC- 202 Food & Beverage Service II

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Explain the Cyclic Menu
- b. Stimulating Beverage and explain 1 type
- c. What are frozen dessert. Give 2 Example of the same.
- d. Explain Cycle of service in IRD
- e. Explain the staffing for IRD
- f. What is California Menu

Q.2. Answer in Brief (Any 2)

(10 Marks)

- a. Differentiate between A la Carte and Table d'hote Menu
- b. Write four components of Sandwiches with 1 example each.
- c. Write points to be considered while planning the Menu
- d. Plan a Continental Breakfast menu and explain Café complet and Thé Simple

Q.3 Long answer question

- a. Plan a 5 course French Classical menu and draw the cover set-up
- b. Draw any 2 formats used in IRD

(6 Marks)

(4 Marks)

Q.4.a) Attempt the following

(5 Marks)

- i. Give two examples of specialty Coffee
 - ii. Give two examples of Nourishing Beverages
 - iii. Give 2 examples of Plain Salads
 - iv. Any 2 Content of Minibar
 - v. Define Non-alcoholic beverages
- b) Define Fondue. Explain any 2 Fondue in brief.**

(5 Marks)

Q.5. Write in Brief the following questions

(10 Marks)

- a. Explain any 5 type of Meals.
- b. Draw a classification chart of Non- alcoholic beverages with suitable example.

Q.6. Answer the following

- a. Draw the Layout of IRD department. With suitable labelling
- b. Explain any 4 types of Tea.

(6 Marks)

(4 Marks)

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[0607]-205/23/HS/R

First Year B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC- 202 Food & Beverage Service II

(2021 Credit Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. What is the round clock meal?
- b. Define sorbet with 3 example
- c. Explain the term Plat du Jour
- d. Any two type of Sandwiches.
- e. What is minibar. Write its content?
- f. Define syrups with three examples

Q.2. Answer in Brief (Any two)

(10 Marks)

- a. Draw a classification chart of Non- alcoholic beverages with suitable example.
- b. Plan an American breakfast menu with choices.
- c. Write the points to be considered while setting an IRD tray/trolley
- d. Explain in brief Cheese and Chocolate fondue

Q.3 Long Answer Question

- a. Explain the religious considerations while planning menu?
- b. Explain the feature of the A la Carte menu.

(6 Marks)

(4 Marks)

Q.4.a) Attempt the following

(5 Marks)

- i. Give 2 examples of Breakfast cereals
- ii. Give 2 examples of Potage
- iii. Give 2 examples of International Brands of Mineral Water
- iv. Give 2 examples of Tea Brands
- v. Give 2 examples of Frozen Dessert.

- b) Define Salads. Write their four components.**

(5 Marks)

Q.5. Write in Brief the following questions

(10 Marks)

- a. Explain Room service and the types of room service
- b. Explain any 2 coffee making methods.

Q.6. Answer the following

- a. Write the accompaniments for the following dishes

(6 Marks)

- i. Caviar
- ii. Grilled herring
- iii. Spaghetti bolognaise
- iv. Irish Stew
- v. French Onion Soup
- vi. Roast Lamb

- b. Draw any 2 formats used in IRD.

(4 Marks)

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[0607]-202/23/HS/RE

First Year B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC - 202 Food & Beverage Service II

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Explain the term Carte du Jour
- b. Write a short note on Brunch
- c. Define sorbet with 3 examples.
- d. Stimulating Beverage and explain 1 type.
- e. What is minibar. Write its content?
- f. Explain any two type of Sandwiches.

Q.2. Answer in Brief (Any 2)

(10 Marks)

- a. Define Coffee and write any 2 coffee making methods.
- b. Define Fondue. Explain any 2 Fondue in brief.
- c. Draw a classification chart of Non- alcoholic beverages with suitable example
- d. Explain Cycle of service in IRD?

Q.3 Long answer question

- a. Plan an English breakfast menu with choices.
- b. Explain the features of the Breakfast Door Knob.

(8 Marks)

(2 Marks)

Q.4.a) Write the accompaniment for the following

(5 Marks)

- i. Smoked Salmon
- ii. Roast Turkey
- iii. Crepe Suzette
- iv. Cream of tomato Soup
- v. Cheese

- b) Differentiate between A la Carte and Table d'hote Menu**

(5 Marks)

Q.5. Write in Brief the following questions

- a. Explain the following types of Meals in brief. (Any 2) **(5 Marks)**
- i. Elevenses
 - ii. Hi-tea
 - iii. Supper
- b. Explain the Duties and responsibilities of RSOT and Room Service Manager **(5 Marks)**

Q.6. Answer the following

- a. Explain the following types of Menu in brief. **(5 Marks)**
- i. Take away
 - ii. Working Lunch
 - iii. Digital Menu
 - iv. Cocktail Menu
 - v. California Menu.
- b. Draw the Layout of IRD department. With suitable labelling. **(5 Marks)**

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[0607]-203/23/HS/SP

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC 203 Accommodation Operations-I

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1** is compulsory.
- ii. Solve **any 4** questions from **Q.2 to Q.6**.
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

Q.1 Write short note on the following (Any 4)

(10 Marks)

- a. Log book
- b. Pillow menu
- c. ATGs
- d. Pre-Arrival
- e. Hospitality desk
- f. Types of bed

Q.2. Answer in brief (Any 2)

(10 Marks)

- a. Classify lost and found articles and draw lost and found slip
- b. Differentiate between daily and weekly cleaning
- c. Write check in procedure for Scanty baggage
- d. Explain mail handling procedure

Q.3 Long answer question

- a. Explain procedure for cleaning of under repair room
- b. Describe importance of guest satisfaction

(6 Marks)

(5 Marks)

Q.4.a) Attempt the following

(5 Marks)

- i. Dental kit
- ii. Mini bar
- iii. BTC
- iv. Arrival
- v. Vanity counter

b) Define PMS and explain any five

(5 Marks)

Q.5. Draw and explain following formats

- a. Guest message register and Key control register
- b. VIP list and GRC

(5 Marks)

(5 Marks)

Q.6. Answer the following

- a. Write down the daily routine of afternoon shift in housekeeping
- b. Describe the arrival procedure for a guest with confirmed booking

(5 Marks)

(5 Marks)

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[0607]-203/23/HS/R

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC 203 Accommodation Operations-I

(2021 Credit Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Write short note on the following (Any 4)

(10 Marks)

- a. Any five registers maintained at control desk
- b. Live move
- c. Second service
- d. PMS
- e. GSTS
- f. Spring cleaning

Q.2. Answer in brief (Any two)

(10 Marks)

- a. Explain any five types of bed
- b. Describe procedure for Turn down service
- c. Write the arrival procedure for walk-in guest
- d. Discuss types of software used in hotel front office

Q.3 Long answer question

- a. Describe lost and found procedure in detail
- b. Write the procedure for self-check in Kiosks

(6 Marks)

(4 Marks)

Q.4.a) Attempt the following terms

(5 Marks)

- i. Baby seating register
 - ii. Memory foam pillow
 - iii. UR
 - iv. GIT
 - v. AYS
- b) Explain the pre arrival procedure for VIPs**

(5 Marks)

Q.5. Write in Brief the following questions

- a. Explain daily cleaning routine for swimming pool.
- b. Describe the role of GRE at hotel front office.

(5 Marks)

(5 Marks)

Q.6. Answer the following

- a. Discuss rules of the floor.
- b. Explain special arrangement done for group arrivals.

(5 Marks)

(5 Marks)

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[0607]-203/23/HS/RE

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

CC 203 Accommodation Operations-I

(2021 Pattern)

Time: 2 Hrs 30Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Write short note on the following (Any 4)

(10 Marks)

- a. Gate pass
- b. Briefing
- c. Types of pillows
- d. Opera
- e. Arrival notification
- f. Room status report

Q.2. Answer in brief (Any 2)

(10 Marks)

- a. Explain functions of control desk
- b. Write the daily routine of morning shift in housekeeping department
- c. Discuss pre-arrival procedure for a group booking
- d. Describe various types of registrations

Q.3 Long answer question

- a. Define various types of bed accessories
- b. Describe procedure for receiving a guest

(6 Marks)

(4 Marks)

Q.4.a) Attempt the following terms

(5 Marks)

- i. Due out
- ii. ATGs
- iii. CIP
- iv. Linen room
- v. Horticulture

b) Explain room change procedure

(5 Marks)

Q.5. Write in Brief the following questions

- a. Write routine cleaning procedure for restaurant
- b. Discuss benefits of PMS in hotel front office

(5 Marks)

(5 Marks)

Q.6. Answer the following

- a. Explain the daily cleaning of occupied room
- b. Describe the procedure for rooming a guest

(5 Marks)

(5 Marks)

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[0607]-204 A/23/HS/SP

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

DSE 204 A Basic French

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is compulsory.**
- Solve **any 4** questions from **Q.2 to Q.6.**
- All questions carry **equal marks.**
- Draw** diagrams wherever **necessary.**

Q.1 Conjuguez les verbes au présent et recrivez les phares (any ten) **(10 Marks)**

Conjugate the verbs in the present tense and rewrite the completed sentences.

- Nous (etre) etudiants
- Je (ecouter) de la musique classique
- Elle (s'appeler) Janette
- Tu(avoir) une réservation
- Nous (manger) la fromage
- Est-ce que vous(pouvoir) répéter votre question
- Nous (ajouter) du lait
- Vous(parler) français
- Nous (boire) du lait chaque jour
-(finir) vous le travail?
- Vous(habiter) ou?
- Nous(voyager) au lièux souvent à l'étranger

Q.2. Answer in brief **(10 Marks)**

- Nommez deux vins
- Nommez deux legumes
- Nommez deux fromage
- Nommez deux fruits
- Nommez deux épices

Q.3 Long answer question

a. Plainifiez un menu français de 5 cours en donnant un exemple de chaque cours **(6 Marks)**
(Plan a 5 course French menu giving one example of each course)

b. Ecrivez les nombres en lettres (Any 4) **(4 Marks)**
(Write the numbers in words in French)

- i. 45
- ii. 90
- iii. 12

- iv. 100
- v. 1st

Q.4.a) Attempt the following

(5 Marks)

Quelle heure est-il?

(What time is it? Write in French)

- i. 4:00pm
- ii. 7:40 am
- iii. 12 noon

- iv. 16:45
- v. 13:00

b) Ecrivez la date en français

(5 Marks)

(Write the date in French)

- i. Saturday, 11th September, 2010
- ii. Monday, 24th August, 2023
- iii. Wednesday, 1st April, 2001

- iv. Sunday, 3rd February, 1990
- v. Thursday, 26th April, 2011

Q.5. Write in Brief the following questions

a. Donnez les équivalents en français (Any 5) (Give the equivalent in French)

(5 Marks)

- i. Beetroot
- ii. Cabbage
- iii. Ladies finger

- iv. Chicken
- v. Cheese
- vi. Brinjal

b. Donnez les equivalents en anglais (any 5) (Give the equivalent in English)

(5 Marks)

- i. Canard
- ii. Beurre
- iii. Poisson

- iv. Champignon
- v. Les epinards
- vi. Saumon

Q.6. Answer the following

(5 Marks)

a. Fill in the blanks with the correct preposition

(dans, sur, devant, derrière, avec)

- i. Je suis le train
- ii. Le chat est.... la chaise
- iii. J' habite ma mere.

- iv. Attention! L'enfant est toi.
- v. J'ai marché..... Thomas

b. Expliquez les terms en anglais (any 5) (Explain the terms in English)

(5 Marks)

- i. Du jour
- ii. Vinaigrette
- iii. Au four
- iv. Bombe
- v. Soupe à l'oignon
- vi. Ragout

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[0607]-204A/23/HS/R

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

DSE 204 A Basic French

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- Q.1 is compulsory.**
- Solve **any 4** questions from **Q.2 to Q.6.**
- All questions carry **equal marks.**
- Draw diagrams wherever necessary.**

Q.1 Conjuguez les verbes au présent et recrivez les phares (Any Ten)

(10 Marks)

Conjugate the verbs in the present tense and rewrite the completed sentences.

- Il (parler) trois langues
- Vous..... (ecouter) de la Ballard
- Il (s'appelle) John
- Je(vouloir) du lait
- Nous (manger) du poisson
- Est-ce que nous(pouvoir) répéter votre question
- Vous (ajouter) du lait
- Tu(parler) anglais
- Nous (boire) du lait chaque jour
-(finir) vous le travail?
- Elle(habiter) ou?
- Nous(voyager) avec nos amis.

Q.2. Answer in Brief

(10 Marks)

- Nommez deux herbes
- Nommez deux poisson
- Nommez deux produit du lait
- Nommez deux fruits
- Nommez deux legumes

Q.3 Long answer question

a. Plainifiez un menu français de 5 cours en donnant un exemple de chaque cours **(6 Marks)**

(Plan a 5 course French menu giving one example of each course)

b. Ecrivez les nombres en lettres **(Any 4)**

(4 Marks)

(Write the numbers in words in French)

- 55
- 94
- 20
- 72
- 1st

Q.4.a) Attempt the following

(5 Marks)

Quelle heure est-il?

(What time is it? Write in French)

i. 7:00pm

iv. 14:45

ii. 9:40 am

v. 11:00 am

iii. 12 noon

b) Ecrivez la date en français

(5 Marks)

(Write the date in French)

i. Saturday, 13th September, 2019

iv. Tuesday, 3rd February, 1982

ii. Monday, 23rd August, 2022

v. Thursday, 26th April, 2012

iii. Wednesday, 1st May, 2001

Q.5. Write in Brief the following questions

a. Donnez les equivalents en francais (Any 5) (Give the equivalent in French)

(5 Marks)

i. Mushroom

iv. Chicken

ii. Oyster

v. Oil

iii. Tomato

vi. Spices

b. Donnez les equivalents en anglais (any 5) (Give the equivalent in English)

(5 Marks)

i. Boeuf

iv. Pomme de terre

ii. Du lait

v. Homard

iii. Champignon

vi. Cafe

Q.6. Answer the following

a. Fill in the blanks with the correct preposition

(5 Marks)

(dans, sur, devant, derrière, avec)

i. Je suis l'avion

iv. Attention! Le chat est ----- toi.

ii. Le chein est.... la chaise

v. J'ai marché..... Janette

iii. J' habite mon pere.

b. Expliquez les terms en anglais (any 5) (Explain the terms in English)

(5 Marks)

i. A la carte

ii. Bistro

iii. Foie gras

iv. Crepe suizette

v. Bechamel

vi. Croutons

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[0607]-204 A/23/HS/RE

F.Y. B.Sc. Hospitality Studies (Sem. II) Examination, 2023

DSE 204 A Basic French

(2021 Pattern)

Time: 2 Hrs 30Mins

Maximum Marks: 50

Instructions: -

- Q.1 is compulsory.
- Solve any 4 questions from Q.2 to Q.6.
- All questions carry equal marks.
- Draw diagrams wherever necessary.

Q.1 Conjuguez les verbes au présent et recrivez les phrases (Any 10)

(10 Marks)

Conjugate the verbs in the present tense and rewrite the completed sentences.

- Nous..... (parler)troislangues
- Vous.....(ecouter) de la ballard
- Elle(s'appelle) Janine
- Je(vouloir) du lait
- Nous(manger) le poisson
- Tu....(aller) au Marche
- Vous..... (ajouter) du lait
- Tu(parler) anglais
- Nous (boire) du laitchaque jour
-(finir) vous le travail?
- Elle(habiter) ou?
- Nous(jouer) de la guitar por la fete

Q.2. Answer in brief

(10 Marks)

- Nommezdeuxèpices
- Nommezdeuxpoisson
- Nommezdeuxfromage
- Nommezdeux fruits
- Nommezdeuxherbes

Q.3 Long answer question

a. Plainifiez un menu français de 5 cours en donnant un exemple de chaque cours (6 Marks)
(Plan a 5 course French menu giving one example of each course)

b. Ecrivez les nombres en lettres (Any 4) (4 Marks)
(Write the numbers in words in French)

- | | |
|---------|--------|
| i. 75 | iv. 71 |
| ii. 98 | v. 1st |
| iii. 27 | |

Q.4.a) Attempt the following (5 Marks)

Quelle heure est-il?
(What time is it? Write in French)

- | | |
|--------------|-------------|
| i. 9:00pm | iv. 12:45 |
| ii. 6:40 am | v. 10:00 am |
| iii. 12 noon | |

b) Ecrivez la date en français (5 Marks)
(Write the date in French)

- | | |
|---|---|
| i. Saturday, 17 th September, 2010 | iv. Tuesday, 3 rd February, 1940 |
| ii. Monday, 28 th August, 2021 | v. Thursday, 16 th April, 2012 |
| iii. Wednesday, 2 nd May, 2001 | |

Q.5. Write in Brief the following questions

a. Donnez les équivalents en français (Any 5) (Give the equivalent in French) (5 Marks)

- | | |
|-------------|-------------|
| i. Mushroom | iv. Chicken |
| ii. Lobster | v. Salt |
| iii. Potato | vi. Herbs |

b. Donnez les équivalents en anglais (Any 5) (Give the equivalent in English) (5 Marks)

- | | |
|-------------|------------------|
| i. Poulet | iv. Pomme |
| ii. Fromage | v. Okra |
| iii. Fraise | vi. Café au lait |

Q.6. Answer the following

a. Fill in the blanks with the correct preposition (5 Marks)
(dans, sur, devant, derrière, avec)

- | | |
|---------------------------------|--------------------------------------|
| i. Je suis l'avion | iv. Attention! Le bébé est..... toi. |
| ii. Le chien est.... la chaise | v. J'ai marché..... Jacques |
| iii. J'habite..... mes parents. | |

b. Expliquez les termes en anglais (Any 5) (Explain the terms in English) (5 Marks)

- | | |
|----------------|----------------------|
| i. Au gratin | iv. Soupe à l'oignon |
| ii. Demi glace | v. Béchamel |
| iii. Foie gras | vi. Crêpe Suzette |

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[0607]-405 B/23/HS/SP

First Year B.Sc. HS (Sem. II) Examination, 2023

DSE -204 B Computer Fundamentals

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. Q.1 is compulsory.
- ii. Solve any 4 questions from Q.2 to Q.6.
- iii. All questions carry equal marks.
- iv. Draw diagrams wherever necessary.

Q.1 Explain the following terms (Any 4)

(10 Marks)

- a. RAM
- b. Accessories
- c. Plotter
- d. Popup Menu
- e. Virus
- f. MICR

Q.2. Write short note on (Any 2)

(10 Marks)

- a. Antivirus
- b. Memory Devices
- c. Computer Hardware
- d. Application Software

Q.3 A. Describe the first generation of computers.

(5 Marks)

B. Explain animation menu in MS PowerPoint.

(5 Marks)

Q.4. A. Explain Home menu in MS Excel.

(5 Marks)

B. What is Page Layout in MS Word?

(5 Marks)

Q.5. A. Give any five Formulas used in MS Excel.

(5 Marks)

B. Explain Mail merge and its usage.

(5 Marks)

Q.6. A. What are the various types of computers?

(6 Marks)

B. Give the steps of inserting pictures in MS PowerPoint.

(4 Marks)

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[0607]-405B/23/HS/R

First Year B.Sc. HS (Sem. II) Examination, 2023

DSE -204 B Computer Fundamentals

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1** is compulsory.
- ii. Solve **any 4** questions from **Q.2 to Q.6**.
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

Q.1 Explain the following terms (Any 4)

(10 Marks)

- | | |
|-------------|---------------|
| a. Hardware | d. SmartArt |
| b. Stylus | e. AUTOSUM |
| c. Windows | f. Transition |

Q.2. Answer in Brief (Any two)

(10 Marks)

- a. Write advantages of computers
- b. What do you mean by System Software?
- c. How are programs removed using Control Panel?
- d. State a step-by-step process of inserting WordArt in MS Word.

Q.3. a. Briefly explain the functions of following MS Excel features

(5 Marks)

- i) PER ii) Date iii) Count If iv) Round Off v) Min

b. Explain the process of recording the PowerPoint Presentation using Record Slide Show.

(5 Marks)

Q.4.a. Draw a neat labelled block diagram of computer & explain its components.

(5 Marks)

b. Write a short note on Scanning Devices.

(5 Marks)

Q.5. a. Describe various accessories while using Windows OS.

(5 Marks)

b. Discuss in detail various functions of Design menu in MS Word

(5 Marks)

Q.6.a. State the Shortcut commands for:

(6 Marks)

- i) Cut ii) Copy iii) Paste iv) Undo v) Select All data vi) Underline

b. List & Explain any four transition effects used in MS PowerPoint.

(4 Marks)

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[0607]-204 B/23/HS/RE

First Year B.Sc. HS (Sem. II) Examination, 2023

DSE -204 B Computer Fundamentals

(2021 Pattern)

Time: 2 Hrs 30Mins

Maximum Marks: 50

Instructions: -

- i. Q.1 is compulsory.
- ii. Solve any 4 questions from Q.2 to Q.6.
- iii. All questions carry equal marks.
- iv. Draw diagrams wherever necessary.

Q.1 Explain the following terms (Any 4)

(10 Marks)

- a. Desktop
- b. Recycle bin
- c. Computer
- d. Clipboard
- e. ALU
- f. Hard disk

Q.2. Write a short note on the following :(Any two)

(10 Marks)

- a. Input devices
- b. Types of Charts in Excel
- c. Functions of Operating System
- d. Slide transitions

Q.3 A. Explain any 5 types of computer virus

(5 Marks)

B. Describe the following functions in MS-Excel

(5 Marks)

- i. Auto Sum
- ii. Average
- iii. Max
- iv. Count
- v. Filter

Q.4.A. Is it right to say that Hardware and software are interdependent? Explain your answer with an example.

(5 Marks)

B. What is animation? Name any 3 animation effects.

(5 Marks)

Q.5.A. Describe briefly history of computers.

(5 Marks)

B. Give step by step procedure for mail merge and mention its one usage

(5 Marks)

Q.6. A. Give any 3 differences each between system software and application software.

(6 Marks)

B. Describe Page orientation.

(4Marks)

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[0607]-205/23/HS/SP

First Year B.Sc. Hospitality Studies (Sem. II) Examination, 2023

AECC- 205 Communication Skills - English

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. What is Body Language?
- b. Explain Skimming in brief
- c. Define Proxemics with a suitable example.
- d. Why is Grooming important?
- e. What is a Present Perfect Tense? Give an example to explain.
- f. State 2 exceptions to the rule of usage of 'a' and 'an'

Q.2. Answer in Brief (Any two)

(10 Marks)

- a. Write the Importance of Communication.
- b. State any 5 factors for Effective Listening.
- c. What are the advantages of Oral Communication?
- d. Enlist any 5 Telephone etiquettes to be followed in hospitality industry.

Q.3 Long answer question

- a. With a help of a suitable example explain the Mehrabian Model of Effective Communication. **(6 Marks)**
- b. State any 4 negative body language postures. **(4 Marks)**

Q.4.a) Attempt the following

(5 Marks)

- i. (Insert a suitable preposition) You must deal fairly ____ your fellowmen.
- ii. (Identify the verb) We are preparing for a World Record.
- iii. (Identify the error) You must get your hairs cut.
- iv. (Change the tense) She has travelled all the way from Mumbai
- v. (Identify the article) I would like to borrow a pen.

b) Explain the concept of Modals. Give 5 examples.

(5 Marks)

Q.5. Write in Brief the following questions

(10 Marks)

- a. Explain the disadvantages of Informal Communication.
- b. List any 5 standard hotel phrases used in day to day conversations with guests.

Q.6. Answer the following

(10 Marks)

- a. With the help of a flowchart explain the process of Communication.
- b. Differentiate between Hearing and Listening with a suitable example.

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[0607]-205/23/HS/R

First Year B.Sc. Hospitality Studies (Sem. II) Examination, 2023

AECC- 205 Communication Skills - English

(2021 Pattern)

Time: 2 Hrs 30 Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1 is compulsory.**
- ii. Solve **any 4** questions from **Q.2 to Q.6.**
- iii. All questions carry **equal marks.**
- iv. **Draw diagrams wherever necessary.**

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. What is Formal and Informal Communication?
- b. Explain Scanning in brief.
- c. Define Kinesics with an example.
- d. Why is personal hygiene important?
- e. What is a Present Continuous Tense? Give an example
- f. When are Articles omitted?

Q.2. Answer in Brief (Any two)

(10 Marks)

- a. What is Verbal Communication? Explain in brief any 2 types.
- b. Explain the concept of Reports.
- c. What are the disadvantages of Oral Communication?
- d. Enlist any 5 Email etiquettes to be followed in the hospitality industry.

Q.3 Long Answer Question

- a. With the help of a suitable diagram, explain the Mehrabian Model of Effective Communication. **(6 Marks)**
- b. State any 4 positive body language postures. **(4 Marks)**

Q.4.a) Attempt the Following

(5 Marks)

- i. (Insert a suitable preposition) Criminals are deprived ____their liberty
- ii. (Identify the verb) I am going to the Seminar today.
- iii. (Identify the error) I am more heightened than you.
- iv. (Identify the tense) My mother is going to a Himalayan trek this summer.
- v. (Identify the article) I would like to buy a book.

b) Differentiate between Conjunctions and Interjections.

(5 Marks)

Q.5. Write in Brief the Following Questions

(10 Marks)

- a. Explain the advantages of Written Communication.
- b. List any 5 standard hotel phrases used in day to day conversations with guests.

Q.6. Answer the Following

(10 Marks)

- a. With the help of an illustration explain the process of Communication.
- b. Explain the importance of having effective Listening skills.

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[0607]-205/23/HS/RE

First Year B.Sc. Hospitality Studies(Sem. II) Examination, 2023

AECC- 205 Communication Skills - English

(2021 Pattern)

Time: 2 Hrs 30Mins

Maximum Marks: 50

Instructions: -

- i. **Q.1** is compulsory.
- ii. Solve **any 4** questions from **Q.2 to Q.6**.
- iii. All questions carry **equal marks**.
- iv. **Draw** diagrams wherever **necessary**.

Q.1 Short Answer Questions (Any 4)

(10 Marks)

- a. Define Communication with a suitable example
- b. Write any 3 points to highlight the importance of Reading
- c. What is Haptics? Give an example.
- d. Explain in brief the importance of Uniforms in hotels.
- e. What is a Simple Present Tense? Give a suitable example.
- f. What is a Modal? Explain with an example.

Q.2. Answer in Brief (Any two)

(10 Marks)

- a. Write a short note on Types of Communication.
- b. Explain the concept of Essays.
- c. What are the advantages of Oral Communication?
- d. Enlist any 5 Virtual Meeting etiquettes to be followed in hospitality industry.

Q.3 Long answer question

a. Explain the Mehrabian Model of Effective Communication.

(6 Marks)

b. Write in detail the importance of Body Language

(4 Marks)

Q.4.a) Attempt the following

(5 Marks)

- i. (Insert a suitable preposition) He deals ----- Indian silk.
 - ii. (Identify the verb) Are you prepared for the exam?
 - iii. (Identify the error) Myself is Sanket.
 - iv. (Change the tense) I correspond with him regularly.
 - v. (Identify the article) Do you have an eraser?
- b) Discuss the concept of Articles with suitable examples.**

(5 Marks)

Q.5. Write in Brief the following questions

(10 Marks)

- a. Explain the disadvantages of Written Communication.
- b. List any 5 standard hotel phrases used in day to day conversations with guests.

Q.6. Answer the following

(10 Marks)

- a. With the help of a diagram explain the process of Communication.
- b. Explain in detail the S3QR technique of reading.

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